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About This Report

The Workforce Intelligence Network for Southeast Michigan (WIN) partnership is a collaboration of six Michigan Works! Agencies (MWAs) and ten community colleges across a 16-county region in Michigan. The counties in the WIN partnership include: Genesee, Hillsdale, Huron, Jackson, Lapeer, Lenawee, Livingston, Macomb, Monroe, Oakland, Saint Clair, Sanilac, Shiawassee, Tuscola, Washtenaw, and Wayne, along with the City of Detroit.

This report highlights labor market information and real-time job posting data for the entire 16-county region of southeast Michigan. A workforce overview is provided within identifying key components of the area's labor market including labor force status, demographic, and commuting data. WIN's analysis of online job postings, a proxy for employer demand, is a pioneering method for tracking the health of the labor market. This data is used to provide a real-time demand overview, detailing posting related findings for both employers and job seekers. WIN's data and research team analyzes job posting data at the occupation level within eleven customized occupation groups built using specific Standard Occupational Classification (SOC) codes to provide more contextualized information. Occupation groups combine data for jobs with similar skillsets, educational attainment, and experience requirements, which provides a more indepth snapshot of the current labor market when compared to traditional industry data based upon North American Industry Classification System (NAICS) codes. Occupation outlook sections utilize these metrics to identify and display the top in-demand jobs, their entry requirements, and their earning potential.

This report analyzes data from the fourth quarter of 2018 in the 16-county WIN region and includes summative data for October, November, and December of 2018.

For more information pertaining to the labor market in southeast Michigan, the custom occupation groups within this report, or any other workforce-related data projects, please visit www.WINintelligence.org or contact the data and research team directly at research@WINintelligence.org.

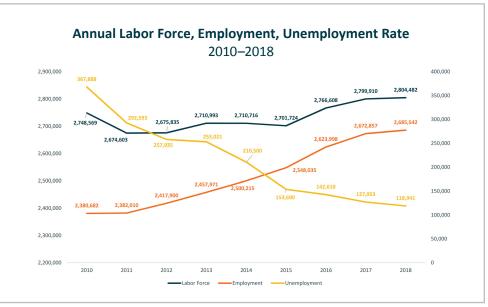


State of the Labor Market in the 16-County WIN Region

During 2018, the labor force figures increased in southeast Michigan while employment continued to grow. With this simultaneous increase in both labor force and employment, the number of unemployed individuals decreased in the region. This has caused the unemployment rate to drop from the 4.5 percent annual rate in 2017 to the YTD rate of 4.2 percent in 2018 . Employer demand for most occupation groups analyzed by WIN also increased during Q4 2018. The customer service occupation group reported the highest demand with over 81,000 job postings during the quarter. Other occupation groups also offer great job opportunities for active job seekers: Health care postings grew by 22 percent from Q2 2018, and 24 percent of postings were open to entry-level applicants.

Annual Labor Market Information

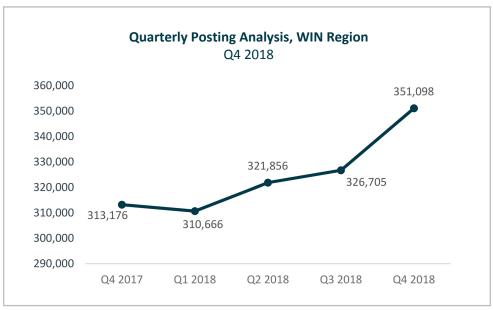
Moving into a ten-year high, the labor force in the southeast Michigan increased by 4,572 individuals between 2017 and 2018. Employment increased by 12,685 workers between 2017 and 2018. With employment increasing at a greater rate than the labor force, the unemployment rate fell by 0.3 percentage points from the annual rate of 4.5 percent in 2017 to a 2018 rate of 4.2 percent in the 16-county WIN region.



Data: BLS | Analysis: Workforce Intelligence Network

Quarterly Employer Demand Overview

Data from the fourth quarter of 2018, including posting information from October, November, and December, showed employer demand continue to grow from Q4 2017, throughout southeast Michigan. There were 37,922 more postings during Q4 2018 compared to the 313,176 postings made by employers during Q4 2017 for a total of 351,098 postings. Typically, the first half of the year tends to report lower postings than the second half, and 2018 was no exception with the new relative high in postings between each quarter of 2018.

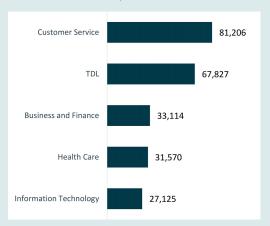


Data: Emsi | Analysis: Workforce Intelligence Network

Employer demand surges with 351,000 jobs posted during Q4 2018, with most occupation groups analyzed by WIN experiencing increases in online job postings between Q3 and Q4 2018.

During Q4 2018, there were 351,098 jobs posted, 24,393 more than the 326,705 jobs posted during Q3 2018 in the 16-county WIN region. Most of the occupation groups analyzed by WIN experienced an increase during the fourth quarter of 2018. The customer service, health care, and IT groups each increased by over 2,000 postings from last quarter (Q3 2018). Online job postings made by employers in the health care occupation group were up by 22 percent from the previous quarter (Q3 2018). For more information about quarterly job postings, see page 2.

Top 5 Posting Occupation GroupsQ4 2018

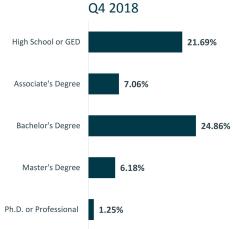


Data: Emsi | Analysis: Workforce Intelligence Network

Job postings made by employers in southeast Michigan indicate a bachelor's degree as the most in-demand minimum education level during Q4 2018.

While only 58 percent of job postings identified a minimum education level, nearly a quarter (24.41 percent) of the 331,528 jobs posted in southeast Michigan indicated the need for candidates a bachelor's degree. Another 20 percent of these postings were looking for applicants with high school diploma а equivalent. Higher education attainment tends to lead to more lucrative opportunities, but many entry level opportunities exist for each educational attainment level.

Education Levels In-Demand



Data: Emsi | Analysis: Workforce Intelligence Network

The 2018 annual unemployment rate of 4.2 percent in Southeast Michigan's was down 0.3 percentage points from 2017.

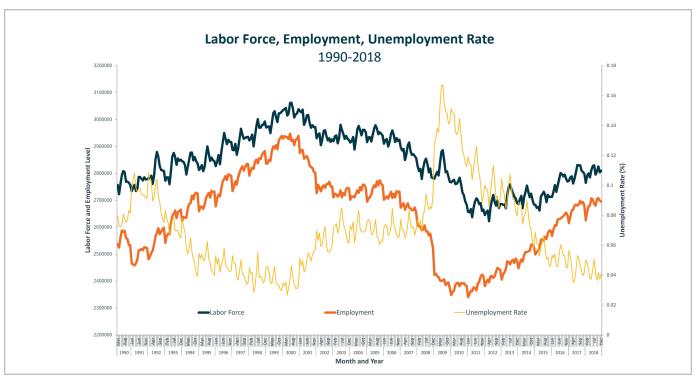
During 2018, both employment and the labor force increased from 2017. The growth in labor force participants combined with the even larger growth in workers caused the quarterly unemployment rate to drop from 4.5 percent in 2017 to 4.2 percent in 2018 as more people found work or started to look for work. During September 2018 employment and labor force spiked, dropping the unemployment rate to a monthly low of 3.7 percent. For more information about this year's unemployment rate and other labor market indicators, see page 4.

Annual Labor Market Data

	2017 Annual 2018 Annual		Change from 2017	Percent Change from 2017
Labor Force	2,799,910	2,804,482	4,573	0.2%
Employment	2,672,857	2,685,542	12,685	0.5%
Unemployment	127,053	118,941	-8,112	-6.4%
Unemployment Rate	4.5%	4.2%	-0.3%	na

Note: Monthly data averaged by quarter | Data: BLS

WORKFORCE OVERVIEW 16-County WIN Region | Labor Market Information Q4 2018



Data: BLS | Analysis: Workforce Intelligence Network

Quarterly Labor Market Data Q4 2017 - Q4 2018

	4th Quarter 2017	1st Quarter 2018	2nd Quarter 2018	3rd Quarter 2018	4th Quarter 2018	Change from 3rd Quarter 2018	Percent Change from 3rd Quarter 2018	Change from 4th Quarter 2017	Percent Change from 4th Quarter 2017
Labor Force	2,804,807	2,777,736	2,808,226	2,811,013	2,813,406	2,393	0.1%	8,599	0.3%
Employment	2,688,208	2,641,053	2,697,006	2,690,797	2,700,973	10,176	0.4%	12,765	0.5%
Unemployment	116,598	136,683	111,220	120,216	112,433	-7,783	-6.5%	-4,165	-3.6%
Unemployment Rate	4.2%	4.9%	4.0%	4.3%	4.0%	-0.3%	na	-0.2%	na

Note: Monthly data averaged by quarter | Data: BLS

Labor Force, Employment, and Unemployment

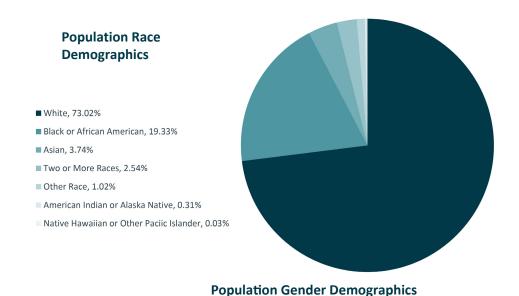
The labor market in southeast Michigan has experienced relative stability since 2010. The labor force increased by 2,393 workers (0.1 percent) between Q3 2018 and Q4 2018. Employment in the 16-county area also increased from Q3 to Q4 2018, by 10,176 workers (0.4 percent). With employment increasing at a greater rate than the labor force, the unemployment rate decreased this quarter: the quarterly unemployment rate increased by 0.2 percentage points between Q3 2018 and Q4 2018 to four percent.

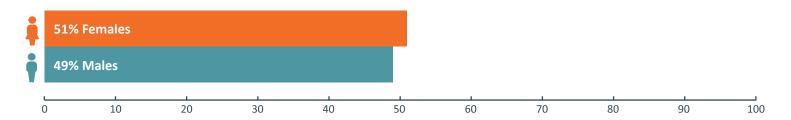
Population Demographics

According to data from the most recent Census Bureau 2017 American Community Survey (ACS) Five Year estimates, the population in southeast Michigan increased by nearly 0.1 percent between 2016 and 2017. During 2017, 5,725,576 people were living in the region. The sex of the populace was split almost evenly, with about 51 percent of the population identifying as female, and the other 49 percent identifying as male. The majority of the population identified as white (73 percent) with the second largest number of individuals identifying as black or African American (19 percent). The region as a whole is facing an aging population; 29.2 percent of population was over the age of 55, compared to 18.3 percent under the age of 24.



0.1% Increase from 2016





Population Age Demographics

Age 14 and under 18.3% Age 15-25 Age 25-54 Age 55+ 29.2% Age 25-64 Age 25-64

2017 Labor Force, Employment, and Unemployment Demographics

Civilian Labor Force by Demographic Group									
	Civilian Labor	Total	Total	Unemployment					
Demographic Group	Force	Employment	Unemployment	Rate					
Total Population 16 +	2,834,232	2,608,959	224,161	7.9%					
Sex									
Male 16+	1,476,122	1,356,362	119,760	8.1%					
16-19	62,121	46,926	15,195	24.5%					
20-24	153,388	130,714	22,674	14.8%					
25-54	945,358	879,333	66,025	7.0%					
55-64	246,554	233,598	12,956	5.3%					
65 Plus	68,701	65,791	2,910	4.2%					
Female 16+	1,356,502	1,252,211	104,291	7.7%					
16-19	63,445	50,063	13,382	21.1%					
20-24	147,512	128,266	19,246	13.0%					
25-54	856,990	797,525	59,465	6.9%					
55-64	230,567	220,514	10,053	4.4%					
65 Plus	57,988	55,843	2,145	3.7%					
Race									
White	2,135,578	2,007,673	125,826	5.9%					
Black / African									
American	502,580	419,133	83,342	16.6%					
Native American	8,280	7,398	886	10.7%					
Asian	109,137	103,784	5,310	4.9%					
Native Hawaiian /									
Pacific Islander	974	872	68	7.0%					
Some Other Race	26,934	24,331	2,574	9.6%					
Two or More Races	51,757	45,649	6,076	11.7%					
Ethnicity									
Hispanic	108,194	97,579	10,413	9.6%					

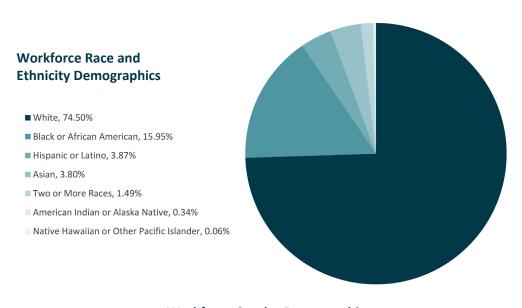
Data: American Community Survey 5-Year Estimates | Analysis: Workforce Intelligence Network

Labor Market Demographics

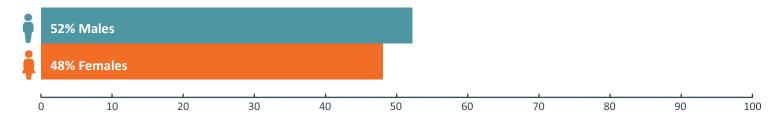
During 2017, the most recent census year, there were about 2.83 million people in the labor force, meaning they were either working or looking for work, in southeast Michigan. Slightly less than half of the population of 2,608,959 individuals (45.6 percent) living in the region were actively working. The highest unemployment rates were seen in those aged 24 years old or younger. Males under the age of 19 face an unemployment rate of 24.5 percent. Black or African American job seekers also have a difficult time finding employment, facing an unemployment rate of 16.6 percent.

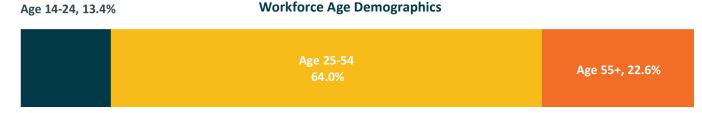
Current Workforce Demographics

While the Census Bureau data is lagged by about two years, Emsi uses predictive modeling to estimate workforce information for the previous year, allowing for more current analysis. During 2018, there were a total of 2,656,190 individuals working in southeast Michigan. A slight majority (52 percent or 1,374,012 workers) were male, while 48 percent (1,282,179 workers) of the workforce was female. Most of those working in the region were white, accounting for 74.5 percent of the workforce, while African American or black workers accounted for 16 percent of the workforce. Those identifying as having a Hispanic or Latino ethnicity accounted for 3.9 percent. Eighty-two percent of the workforce was 25 years or older. Only 18percent of those under the age of 25 were working, indicating an aging workforce in southeast Michigan.



Workforce Gender Demographics



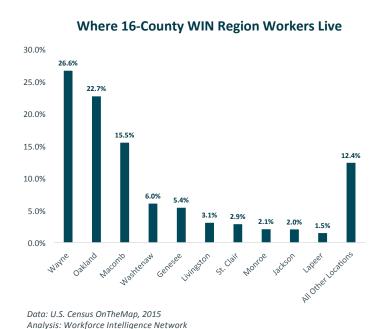


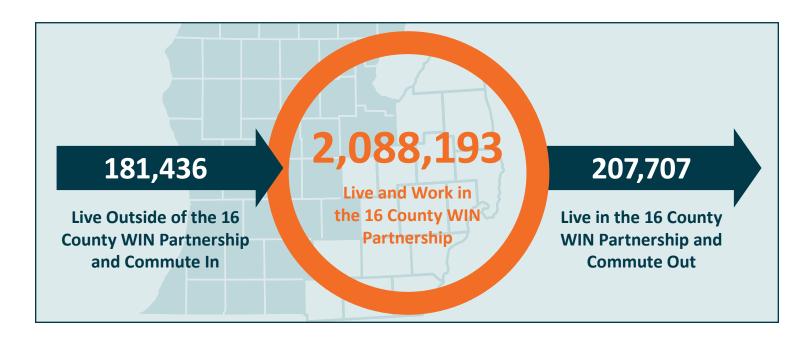
Regional Commuting Patterns

According to the most recent OnTheMap data set available from the Census Bureau, during 2015, the region's workforce consisted of 2,295,900 residents. 2,088,193 (91.0 percent) of the residents lived and worked within the 16-county region, while the remaining 207,707 residents (9.0 percent) traveled outside of the region for work. There were 2,269,629 workers employed in the region during 2015. Of those, 181,436 workers (8.0 percent) lived outside of the region's borders and commuted in. From this information, we can see that the southeast Michigan area is a net exporter of jobs, with more workers leaving the area for employment than inwardly commuting.

Where 16-County WIN Region Residents Work 27.9% 27.4% 25.0% 10.0% 12.4% 11.0% 10.0% 7.6% 4.8% 2.1% 1.9% 1.9% 1.6% 1.5% 0.0% Data: U.S. Census OnTheMap, 2015

Analysis: Workforce Intelligence Network

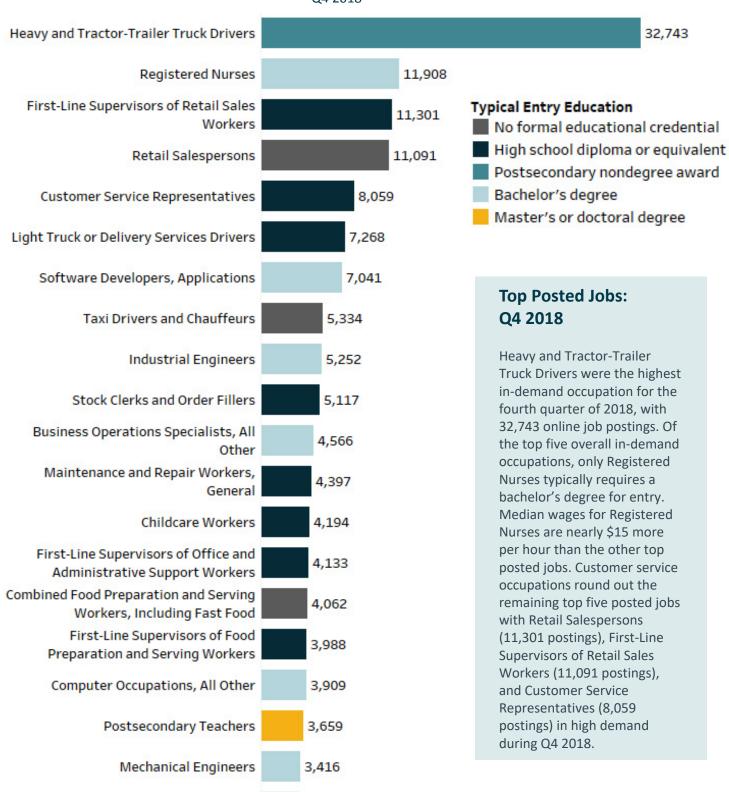




32,743

REAL-TIME DEMAND OVERVIEW 16-County WIN Region | Top Posted Jobs | Q4 2018





3,211

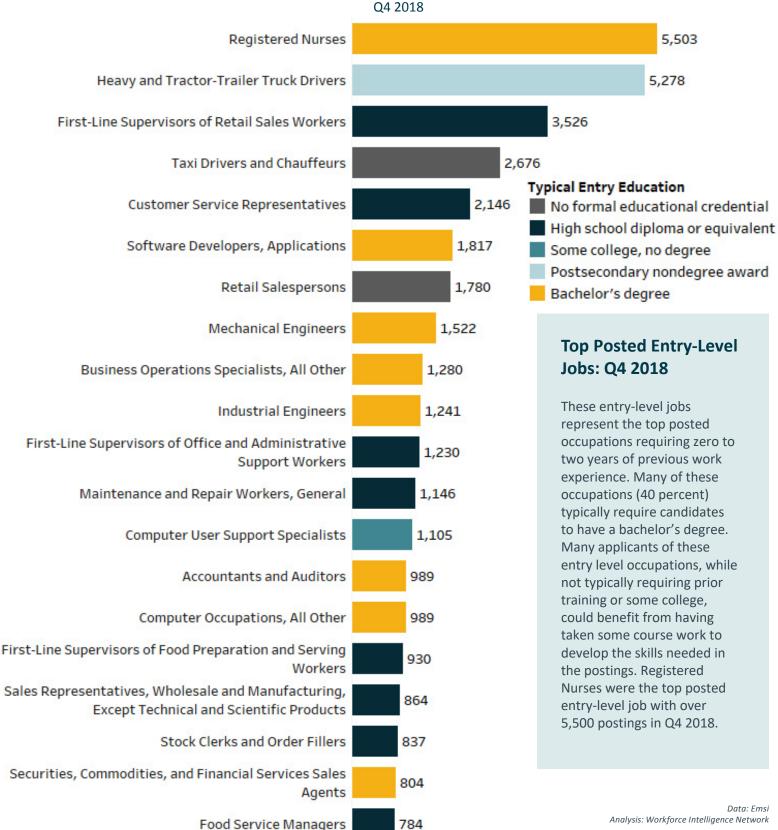
Teachers and Instructors, All Other

Top Posted Jobs:

Heavy and Tractor-Trailer Truck Drivers were the highest in-demand occupation for the fourth quarter of 2018, with 32,743 online job postings. Of the top five overall in-demand occupations, only Registered Nurses typically requires a bachelor's degree for entry. Median wages for Registered Nurses are nearly \$15 more per hour than the other top posted jobs. Customer service occupations round out the remaining top five posted jobs with Retail Salespersons (11,301 postings), First-Line Supervisors of Retail Sales Workers (11,091 postings), and Customer Service Representatives (8,059 postings) in high demand

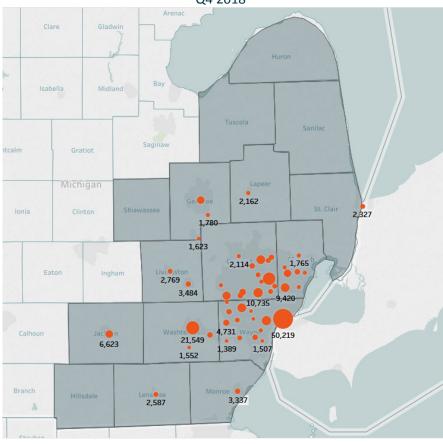
REAL-TIME DEMAND OVERVIEW 16-County WIN Region | Top Posted Entry-Level Jobs | Q4 2018

Top Posted Entry-Level Jobs



REAL-TIME DEMAND OVERVIEW 16-County WIN Region | Job Postings by City | Q4 2018

Job Postings by City Q4 2018



Map based on Longitude (generated) and Latitude (generated). Color shows sum of Postings/hiring intensity. Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top In-Demand Qualifications

- Commercial Driver's License
 (CDL)
- Certified Nursing Assistant
- Licensed Practical Nurse
- Nurse Practitioner
- CompTIA Security+
- Certified Public Accountant
- Patient Care Technician
- Advanced Practice Registered Nurse
- Radiologic Technologist
- American Registry of Radiologic Technologists (ARRT) Certified
- Licensed Vocational Nurses

Top In-Demand Skills

- Merchandising
- Restaurant Operation
- Selling Techniques
- Nursing
- Accounting
- Customer Satisfaction
- Customer Experience
- Food Services
- Purchasing
- Warehousing

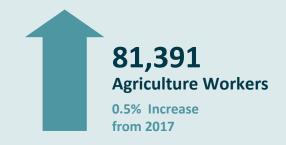
Top Posting Employers*

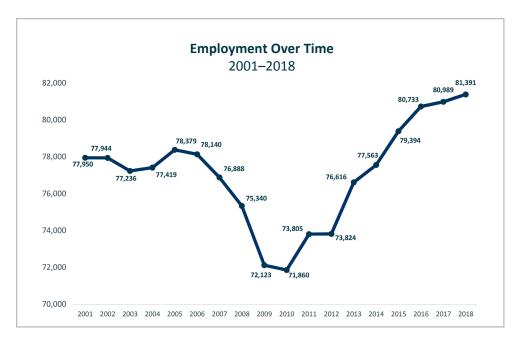
- Shipt LLC
- University of Michigan
- Henry Ford Health System
- CRST International, Inc.
- William Beaumont Hospital
- McDonald's Corporation
- Uber Technologies, Inc.
- The Home Depot Inc
- J.B. Hunt Transport Services, Inc.
- Lyft, Inc.

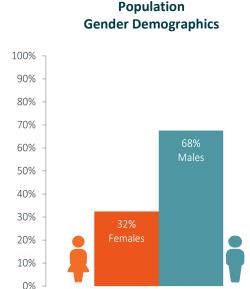
^{*}Employer names are listed as they appear in online job postings.

Introduction

WIN's agriculture occupation group brings together occupations that require knowledge of the farming, livestock, the environment, and natural sciences. Occupations range from Farm Workers, to Environmental Engineers, to Meat Butchers, to Recreation Workers.







Agriculture Worker Demographics

According to the most recent Emsi data set available (2018), the 81,391 workers in agriculture occupations are not very diverse. A large majority of workers are white males between the ages of 25 and 54. Only 32 percent of agriculture workers identify as women, and only 14 percent of workers were under the age of 24.

Race and Ethnicity Demographics

78.9% White | 10.7% Black or African American | 2.4% Asian

Population Age Demographic

Age 14-24 14.1% Age 25-54 Age 55+ 62.8% 23.1%

1,290

1,098

No formal educational credential

High school diploma or equivalent

Master's or doctoral degree

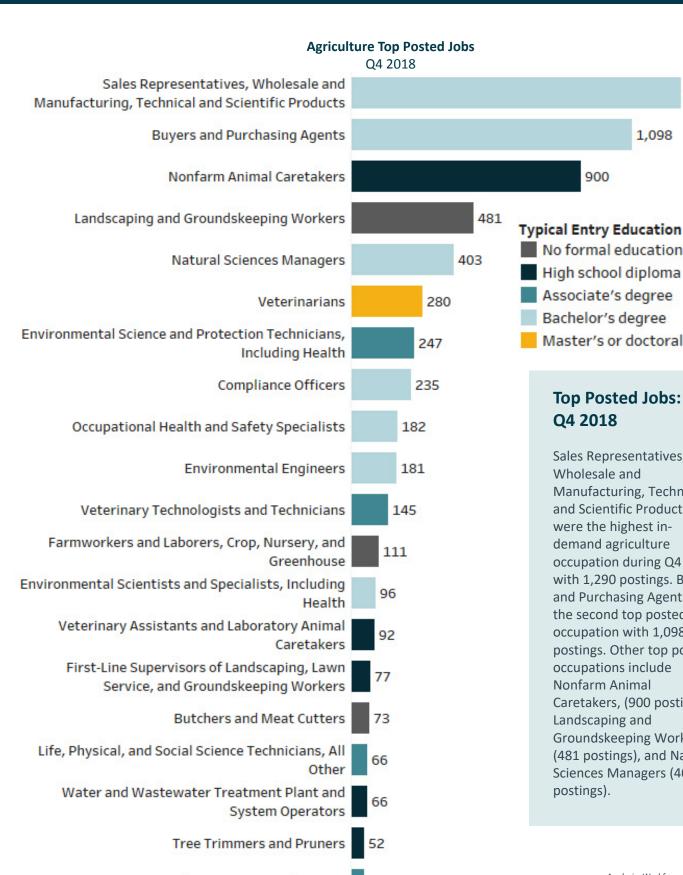


6,473 Agriculture Postings: 483 less than in Q3 2018



Bachelors Degree Required for Most Agriculture Jobs

900



Environmental Engineering Technicians

Top Posted Jobs: Q4 2018

Associate's degree

Bachelor's degree

Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products were the highest indemand agriculture occupation during Q4 2018, with 1,290 postings. Buyers and Purchasing Agents was the second top posted occupation with 1,098 postings. Other top posted occupations include Nonfarm Animal Caretakers, (900 postings), Landscaping and **Groundskeeping Workers** (481 postings), and Natural Sciences Managers (403 postings).



High Earning Potential for Natural Science Managers



In-Demand Agriculture Certification: Safety Professional

Agriculture Wage Overview

Of the top posted agriculture-related jobs, seven of the ten offer median wages of more than \$30 per hour according to the Bureau of Labor Statistics (BLS). The top posted job, Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products offers median hourly earnings of \$38.48, which translates to annual earnings of approximately \$80,038.

Wage Overview for Top Posted Agriculture Jobs in Q4 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
41-4011	Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products	\$23.20	\$28.03	\$38.48	\$54.35	\$71.56
13-1028	Buyers and Purchasing Agents	\$18.12	\$24.10	\$31.60	\$43.27	\$56.50
39-2021	Nonfarm Animal Caretakers	\$9.15	\$9.63	\$10.73	\$11.91	\$14.03
37-3011	Landscaping and Groundskeeping Workers	\$9.16	\$9.69	\$11.61	\$14.58	\$18.03
11-9121	Natural Sciences Managers	\$33.28	\$39.28	\$48.53	\$66.50	\$85.48
29-1131	Veterinarians	\$27.53	\$32.17	\$37.77	\$48.40	\$65.17
19-4091	Environmental Science and Protection Technicians, Including Health	\$14.04	\$16.50	\$21.83	\$28.31	\$32.60
13-1041	Compliance Officers	\$21.48	\$27.52	\$37.49	\$42.71	\$48.78
29-9011	Occupational Health and Safety Specialists	\$24.93	\$30.11	\$37.11	\$45.74	\$54.36
17-2081	Environmental Engineers	\$28.95	\$35.11	\$44.64	\$55.77	\$65.12

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Purchasing
- Selling Techniques
- Restaurant Operation
- Procurement
- Landscaping

In-Demand Education Level*

High School Diploma: 17.6%Associate Degree: 5.2%Bachelor's Degree: 35.4%

• Master's Degree: 8.7%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Foundational Skills

- Management
- Communications
- Sales
- Customer Service
- Leadership

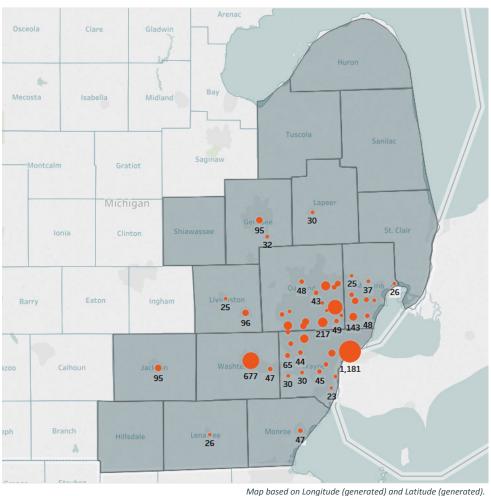
In-Demand Certifications

- Commercial Driver's License (CDL)
- Certified Veterinary Technician
- Professional Engineer
- Certified Safety Professional
- CompTIA Security+



Top Employers of Agriculture-related Workers: Veterinarian Hospitals





Map based on Longitude (generated) and Latitude (generated).

Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top Posting Employers*

- Rover Inc
- Oracle Corporation
- Banfield Pet Hospital
- University of Michigan
- Petco Inc
- The Pet Sitter
- Xpat Inc
- Endevis, L.L.C
- State Farm Insurance
- Henry Ford Health System

*Employer names are listed as they appear in online job postings.

Job Postings by City

1. Detroit, MI: 1,181 Postings

2. Ann Arbor, MI: 677 Postings

3. Troy, MI: 521 Postings

4. Southfield, MI: 217 Postings

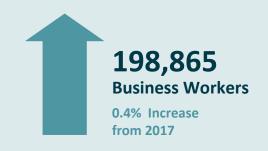
5. Auburn Hills, MI: 197 Postings

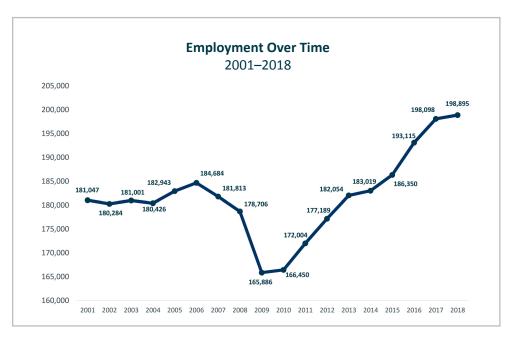


BUSINESS AND FINANCE OCCUPATION GROUP 16-County WIN Region | Q4 2018

Introduction

Jobs in the business and finance occupation group can be found in nearly every type of establishment/firm throughout the region. These workers need strong mathematical and accounting abilities along with project management and planning skills. Workers in this occupation group are in high demand in southeast Michigan.

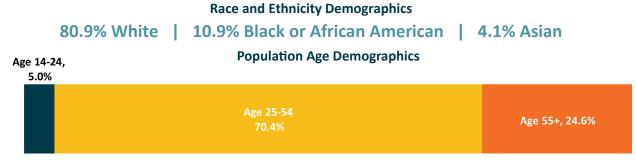






Business and Finance Worker Demographics

According to the most recent Emsi data set available (2018), the business and finance occupation group is a relatively more diverse occupation group with respect to its over 198,000 workers. Half the working population identify as female (50 percent), but 81 percent of workers identified as white, indicating a much smaller racial diversity compared to that of gender. Only five percent of the working population in business and finance is under the age of 25, indicating a large aging population of business and finance workers.



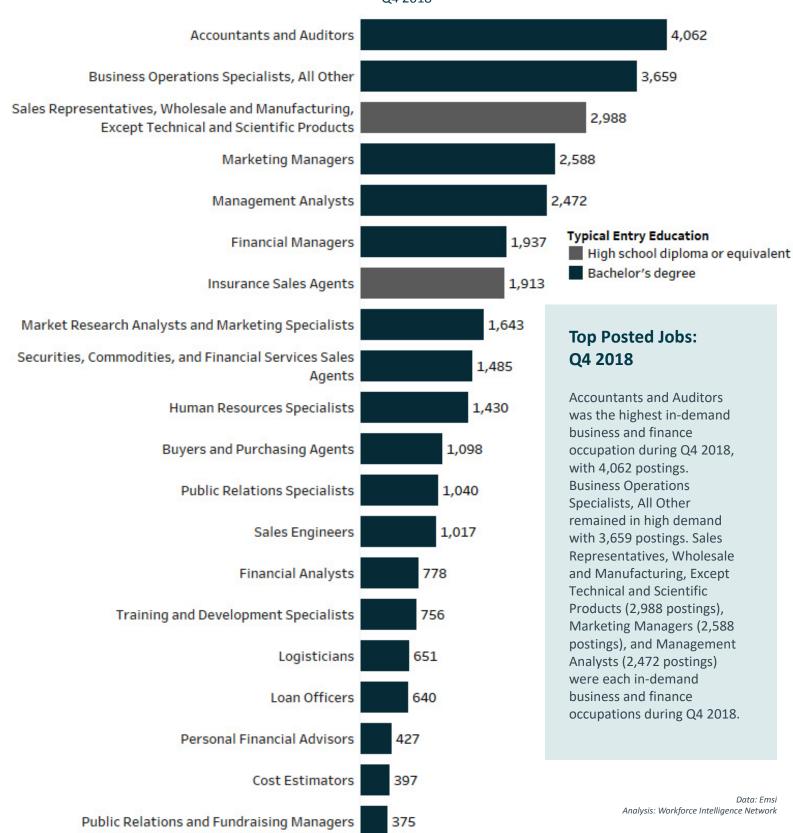




33,114 Business and Finance Postings: 1,497 More than in Q3 2018

Bachelor's Degree Required for Most Business and Finance Jobs









CPA: In-Demand Business and Finance Certification

Business and Finance Wage Overview

Most business and finance related jobs offer high wages, providing a lucrative opportunity for job seekers willing to attain the necessary education. According to the Bureau of Labor Statistics (BLS), the top posted business and finance job, Accountants and Auditors, offers median hourly wages of \$32.25, translating to annual earnings of approximately \$67,000.

Wage Overview for Top Posted Business and Finance Jobs in Q4 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
13-2011	Accountants and Auditors	\$20.76	\$25.02	\$32.25	\$43.66	\$57.71
13-1199	Business Operations Specialists, All Other	\$18.19	\$23.73	\$33.01	\$44.66	\$56.25
41-4012	Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	\$14.32	\$20.30	\$29.53	\$44.86	\$60.83
11-2021	Marketing Managers	\$31.41	\$42.22	\$60.00	\$78.56	\$109.24
13-1111	Management Analysts	\$24.48	\$29.50	\$37.55	\$51.96	\$72.83
11-3031	Financial Managers	\$33.51	\$41.85	\$56.68	\$75.81	\$105.07
41-3021	Insurance Sales Agents	\$14.69	\$19.17	\$26.00	\$40.86	\$66.08
13-1161	Market Research Analysts and Marketing Specialists	\$16.71	\$22.82	\$30.98	\$42.90	\$57.30
41-3031	Securities, Commodities, and Financial Services Sales Agents	\$15.79	\$18.58	\$26.29	\$40.09	\$70.27
13-1071	Human Resources Specialists	\$17.90	\$22.40	\$28.96	\$37.84	\$48.83

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Accounting
- Auditing
- Selling Techniques
- Business Development
- Financial Statements

In-Demand Education Level*

High School Diploma: 12.2%
Associate Degree: 4.5%
Bachelor's Degree: 49.6%

• Master's Degree: 12.2%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Foundational Skills

- Management
- Sales
- Communications
- Operations
- Leadership

In-Demand Certifications

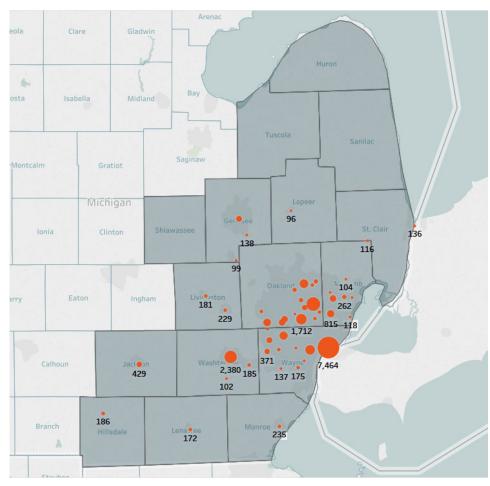
- Certified Public Accountant
- Series 7 General Securities Representative License (Stockbroker)
- Certified Internal Auditor
- Series 6 Investment Company and Variable Contracts License (Mutual Funds/Variable Annuities)
- Certified Financial Planner



Banks and Financial Corporations Seeking Business and Finance Workers



Accounting and Auditing Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top Job Posting Employers*

- Robert Half International Inc.
- Deloitte LLP
- Oracle Corporation
- State Farm Insurance
- Anthem, Inc.
- Intuit Inc.
- Bank of America Corporation
- H&R Block, Inc.
- Virtual Vocations
- Huntington Bancshares Incorporated

Job Postings by City

1. Detroit, MI: 7,464 Postings

2. Troy, MI: 2,930 Postings

3. Ann Arbor, MI: 2,380 Postings

4. Southfield, MI: 1,712 Postings

5. Dearborn, MI: 1,397 Postings

^{*}Employer names are listed as they appear in online job postings.

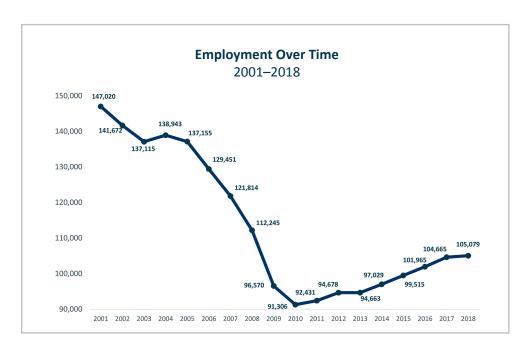
CONSTRUCTION OCCUPATION GROUP 16-County WIN Region | Q4 2018

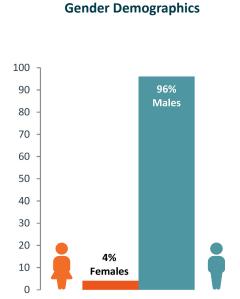
Introduction

Jobs in the WIN construction occupation group are associated with the skilled trades, engineering, management, and planning. Many construction employers are slowly adopting online job search methods, so online job ads may not provide a complete picture of demand for these workers. Even so, it is an important and in-demand occupation group for southeast Michigan and posting data provides a glimpse into employer needs.



Population





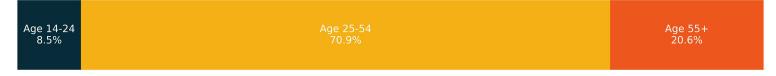
Construction Worker Demographics

According to the most recent Emsi worker demographic data set available (2018), despite having over 105,000 workers, the workers in the construction occupation group are not very diverse. A large majority of workers are white males between the ages of 25 and 54. Only four percent of workers identified as female, and only 16 percent identified as another race.

Race and Ethnicity Demographics

84.3% White | 7.1% Black or African American | 0.6% Asian

Population Age Demographics



766

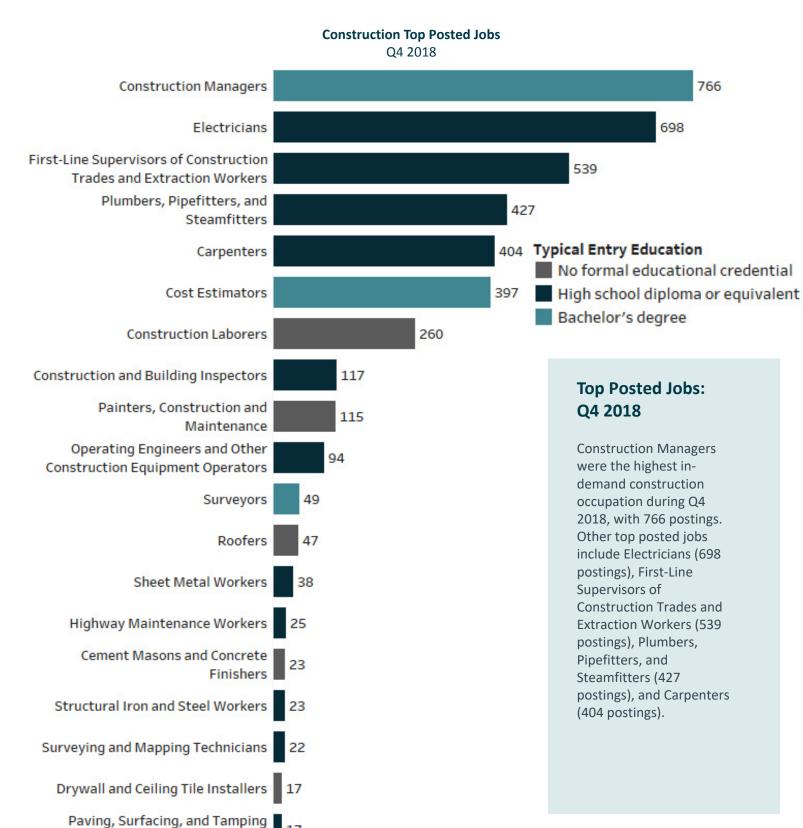




Vocational Training Required for Most Construction Jobs

539

4,227 Construction Postings: 167 More than in Q3 2018



Equipment Operators

Glaziers

Top Posted Jobs: Q4 2018

Construction Managers were the highest indemand construction occupation during Q4 2018, with 766 postings. Other top posted jobs include Electricians (698 postings), First-Line Supervisors of Construction Trades and Extraction Workers (539 postings), Plumbers, Pipefitters, and Steamfitters (427 postings), and Carpenters (404 postings).



High Earning Potential for Plumbers, Pipefitters, and Steamfitters



Professional Engineer: In-Demand Construction Certification

Construction Wage Overview

The top posted construction job, Construction Managers, offers a median wage of \$25.08 per hour or \$52,000 per year. According to the Bureau of Labor Statistics (BLS), those working in apprentice-able occupations can expect higher wage potential, such as Plumbers, Pipefitters, and Steamfitters reporting a median wage of \$32.28 per hour or \$67,000 annually.

Wage Overview for Top Posted Construction Jobs in Q4 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
11-9021	Construction Managers	\$13.70	\$15.42	\$25.08	\$46.49	\$63.77
47-2111	Electricians	\$14.08	\$18.01	\$29.39	\$36.76	\$41.83
47-1011	First-Line Supervisors of Construction Trades and Extraction Workers	\$14.69	\$19.50	\$28.67	\$38.33	\$48.57
47-2152	Plumbers, Pipefitters, and Steamfitters	\$15.83	\$22.10	\$32.28	\$37.17	\$40.68
47-2031	Carpenters	\$12.90	\$14.05	\$17.13	\$28.05	\$35.32
13-1051	Cost Estimators	\$16.64	\$22.21	\$31.21	\$41.10	\$49.77
47-2061	Construction Laborers	\$11.12	\$12.54	\$14.69	\$21.02	\$27.22
47-4011	Construction and Building Inspectors	\$16.25	\$21.50	\$27.71	\$32.75	\$37.71
47-2141	Painters, Construction and Maintenance	\$10.60	\$12.39	\$13.72	\$18.02	\$25.89
47-2073	Operating Engineers and Other Construction Equipment Operators	\$16.21	\$19.56	\$25.16	\$29.67	\$33.85

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Construction Management
- Subcontracting
- Carpentry
- Renovation
- Electrical Wirings

In-Demand Education Level*

• High School Diploma: 25.5%

Associate Degree: 6.2%

Bachelor's Degree: 19.3%

Master's Degree: 1.6%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Foundational Skills

- Construction
- Management
- Operations
- Communications
- Leadership

In-Demand Certifications

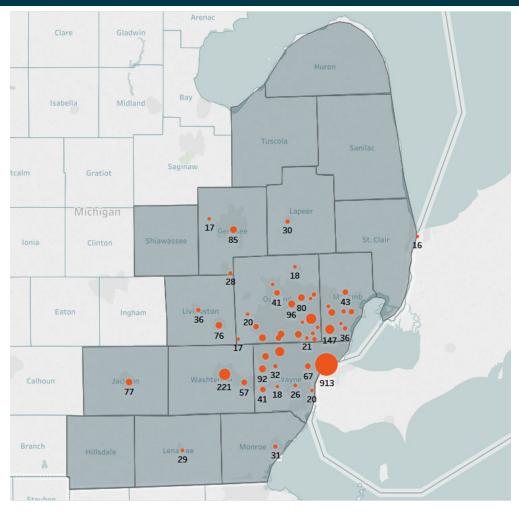
- Commercial Driver's License (CDL)
- Professional Engineer
- Project Management Professional (PMP) Certification
- ASNT Non-Destructive Tester
- Certified Welding Inspector



Entry-Level Electricians Needed Throughout the WIN Region



Construction Management Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top Posting Employers*

- Tradesmen International, Inc
- Homeadvisor, Inc.
- Page Michael International Inc
- Cybercoders, Inc.
- Interstate Companies, Inc.
- City of Detroit
- Gw Electric USA Inc
- Mississippi Granite Works
- Walbridge Aldinger LLC
- Industrial Contracting, Inc.

*Employer names are listed as they appear in online job postings.

Job Postings by City

1. Detroit, MI: 913 Postings

2. Ann Arbor, MI: 221 Postings

3. Troy, MI: 185 Postings

4. Livonia, MI: 157 Postings

5. Warren, MI: 147 Postings

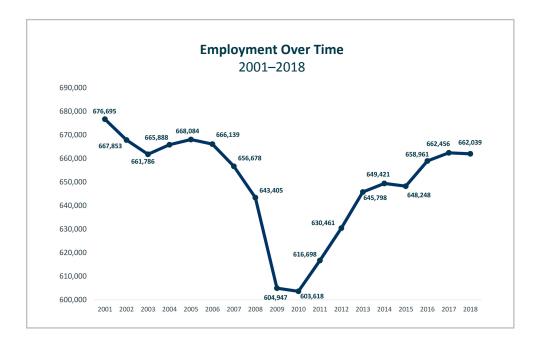


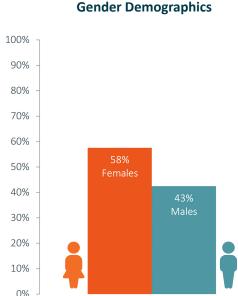
CUSTOMER SERVICE OCCUPATION GROUP 16-County WIN Region | Q4 2018

Introduction

The customer service group is the largest occupation group that WIN analyzes, both in terms of employment and online job postings. This group is of very high importance to the region because it is the first to grow when the economy expands and the first to contract in a downturn: it is often a leading indicator. The large number of postings for this occupation group are due in part to the relatively high worker turnover. As defined by WIN, this group encompasses all customer service occupations, with skills transferrable across the retail sector, the hotel industry, food and beverage service industry, call centers, and other areas. These skills are also transferrable to public-facing positions in many other occupation groups.







Population

Customer Service Worker Demographics

According to the most recent Emsi data set available (2018), having over 662,00 workers, the customer service occupation group is more diverse than other occupation groups. During 2017, 58 percent of workers identified as female. Twenty-seven percent of workers in customer service identified as a racial minority. A quarter of the customer service workers (25 percent) were under the age of 24, a much higher percentage than in other occupation groups analyzed by WIN.

Race and Ethnicity Demographics

73.4% White | 17.2% Black or African American | 2.9% Asian

Population Age Demographics

Age 14-24 24.9% Age 25-54 Age 55+ 55.6% 19.5%

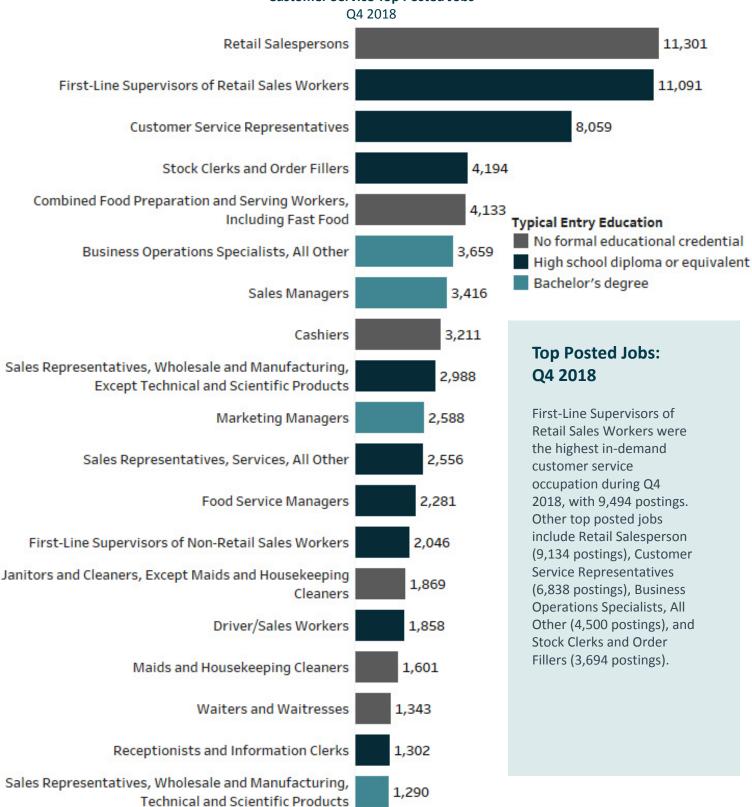




81,206 Customer Service Postings: 8,513 More than in Q3 2018

High School Diploma Required for Most Customer Service Jobs





1,269

Demonstrators and Product Promoters

Data: Emsi Analysis: Workforce Intelligence Network



High Earning Potential for Sales Managers



NHA Certification: In-Demand Customer Service Certification

Customer Service Wage Overview

Despite being in high demand, most customer service related occupations offer relatively low wages according to the Bureau of Labor Statistics (BLS). However, six of the top ten posted occupations report median wages over \$15 per hour. The top posted job, Retail Salespersons, offers a median hourly wage of \$10.66 or an annual salary of over \$22,000.

Wage Overview for Top Posted Customer Service Jobs in Q4 2018

	Wage Overview for Top Pos	teu custon	ilei Service	JUDS III Q4	2010	
Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
41-2031	Retail Salespersons	\$9.06	\$9.47	\$10.66	\$13.83	\$18.68
41-1011	First-Line Supervisors of Retail Sales Workers	\$11.89	\$13.94	\$17.48	\$23.98	\$32.41
43-4051	Customer Service Representatives	\$9.90	\$12.05	\$15.63	\$20.41	\$26.82
43-5081	Stock Clerks and Order Fillers	\$9.16	\$9.66	\$11.25	\$15.02	\$18.84
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	\$9.00	\$9.21	\$9.52	\$10.23	\$12.20
13-1199	Business Operations Specialists, All Other	\$18.19	\$23.73	\$33.01	\$44.66	\$56.25
11-2022	Sales Managers	\$32.77	\$45.14	\$61.72	\$78.33	\$115.34
41-2011	Cashiers	\$9.03	\$9.24	\$9.84	\$11.62	\$14.46
41-4012	Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	\$14.32	\$20.30	\$29.53	\$44.86	\$60.83
11-2021	Marketing Managers	\$31.41	\$42.22	\$60.00	\$78.56	\$109.24

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Merchandising
- Selling Techniques
- Restaurant Operation
- Customer Experience
- Cash Register

In-Demand Foundational Skills

- Sales
- Customer Service
- Management
- Communications
- Operations

In-Demand Education Level*

High School Diploma: 31.3%Associate Degree: 4.3%

• Bachelor's Degree: 16.5%

• Master's Degree: 2.6%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Certifications

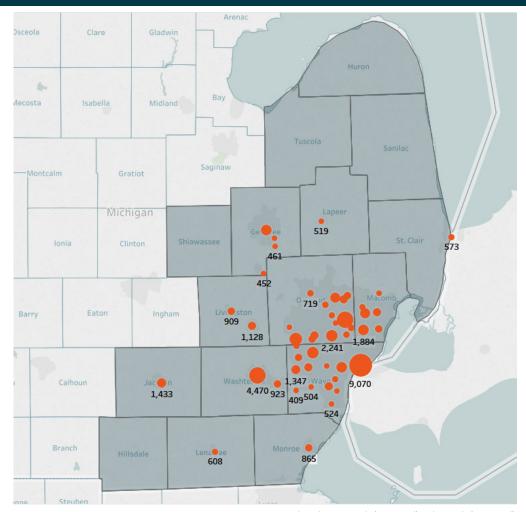
- Commercial Driver's License (CDL)
- NHA Certified
- CompTIA Security+
- Certified Financial Planner
- Certified Public Accountant



Retail Stores and Restaurants in Need of Customer Service Workers



Merchandising Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top Posting Employers*

- Shipt LLC
- Dollar General Corporation
- McDonald's Corporation
- The Home Depot Inc
- H&R Block, Inc.
- The Kroger Co
- CVS Health Corporation
- Target Corporation
- Autozone, Inc.
- Walgreens Boots Alliance, Inc.

Job Postings by City

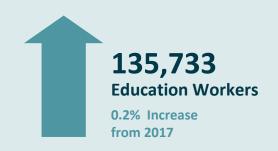
- 1. Detroit, MI: 9,070 Postings
- 2. Troy, MI: 4,606 Postings
- 3. Ann Arbor, MI: 4,470 Postings
- 4. Novi, MI: 2,705 Postings
- 5. Livonia, MI: 2,277 Postings

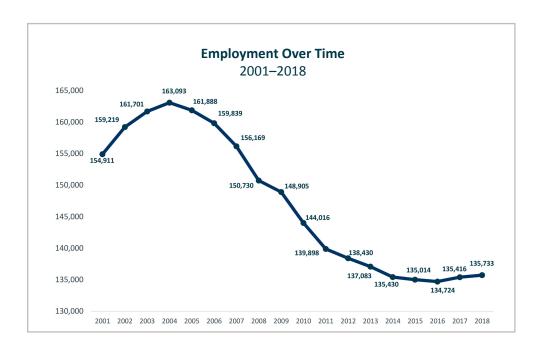
^{*}Employer names are listed as they appear in online job postings.

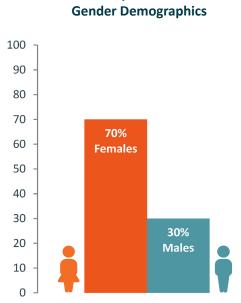
EDUCATION OCCUPATION GROUP 16-County WIN Region | Q4 2018

Introduction

Education-related jobs can be found both in the private and public sectors. Teachers and other education related workers are employed in public schools, private schools, and training institutions. Jobs in the education occupation group require a variety of skills and credentials dependent on the target age group and topic area for the educator. From elementary school teachers to college professors, educators are the backbone of training the future workforce.







Population

Education Worker Demographics

According to the most recent Emsi data set available (2018), among its 135,000 workers, the education occupation group is composed primarily of white females between the ages of 25 and 54. Only 30 percent of workers are males, and only 20 percent of workers are of a minority race.

Race and Ethnicity Demographics

79.8% White | 12.1% Black or African American | 3.6% Asian

Population Age Demographics

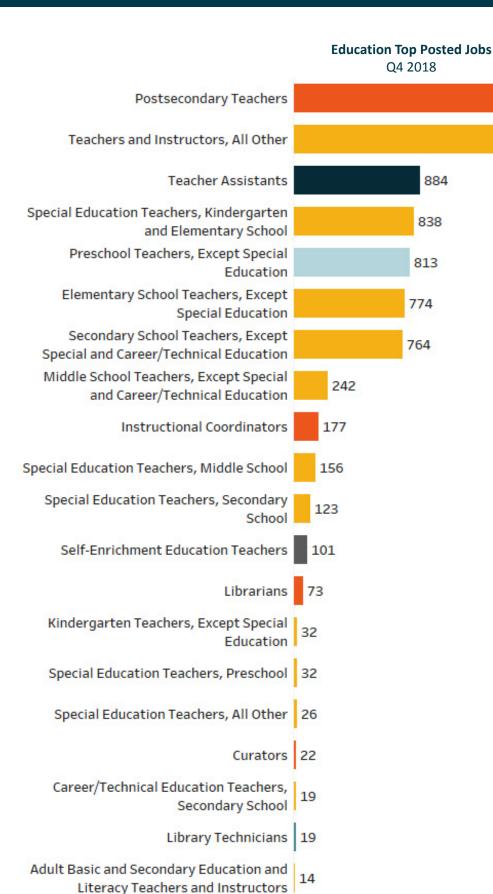
Age 14-24 9.2% Age 25-54 63.9% Age 55+ 26.9%





Bachelor's Degree Required for Most Education Jobs

10,004 Education Postings: 1,382 More than in Q3 2018



Typical Entry Education

High school diploma or equivalent

2,278

2,623

- Some college, no degree
 - Postsecondary nondegree award
 - Associate's degree
- Bachelor's degree
- Master's or doctoral degree

Top Posted Jobs: Q4 2018

Postsecondary Teachers were the highest in-demand education occupation during Q4 2018, with 2,623 postings. Most of the top jobs in the education occupation group typically require at least a bachelor's degree, but there are many openings for Teaching Assistants and Preschool Teachers, Except Special Education for those without the educational attainment.



High Earning Potential for Postsecondary Teachers



Certificate in English Language Teaching to Adults: In-Demand Education Certification

Education Wage Overview

Many education-related jobs, particularly permanent positions that require teaching older students, offer competitive median wages with growth potential. These positions provide an excellent opportunity for job seekers willing to attain the necessary credentials and experience. According to the Bureau of Labor Statistics (BLS), half of the top ten posted education jobs offer median wages of over \$30 per hour. The top posted job, Postsecondary Teachers, offers a median wage of \$32.90 hourly, translating to annual earnings of nearly \$69,000.

Wage Overview for Top Posted Education Jobs in Q4 2018

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Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages		
25-1099	Postsecondary Teachers	\$14.26	\$21.32	\$32.90	\$48.60	\$63.01		
25-3097	Teachers and Instructors, All Other	\$9.97	\$12.45	\$18.52	\$27.23	\$36.88		
25-9041	Teacher Assistants	\$9.29	\$10.20	\$12.16	\$14.83	\$17.89		
25-2052	Special Education Teachers, Kindergarten and Elementary School	\$18.34	\$24.51	\$31.74	\$38.46	\$45.29		
25-2011	Preschool Teachers, Except Special Education	\$9.53	\$10.73	\$13.42	\$18.82	\$24.77		
25-2021	Elementary School Teachers, Except Special Education	\$17.29	\$21.68	\$30.76	\$39.10	\$46.66		
25-2031	Secondary School Teachers, Except Special and Career/Technical Education	\$17.90	\$23.07	\$31.68	\$39.28	\$46.38		
25-2022	Middle School Teachers, Except Special and Career/Technical Education	\$17.92	\$22.75	\$31.17	\$38.83	\$45.43		
25-9031	Instructional Coordinators	\$16.14	\$20.65	\$28.62	\$36.87	\$44.38		
25-2053	Special Education Teachers, Middle School	\$19.79	\$22.87	\$29.68	\$37.42	\$45.05		

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Lesson Planning
- Child Development
- Learning Platforms
- Developmental Psychology
- International Education

In-Demand Foundational Skills

- Teaching
- Chinese Language
- Innovation
- Research
- Mentorship

In-Demand Education Level*

High School Diploma: 15.2%
Associate Degree: 20.3%
Bachelor's Degree: 45.7%
Master's Degree: 8.8%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Certifications

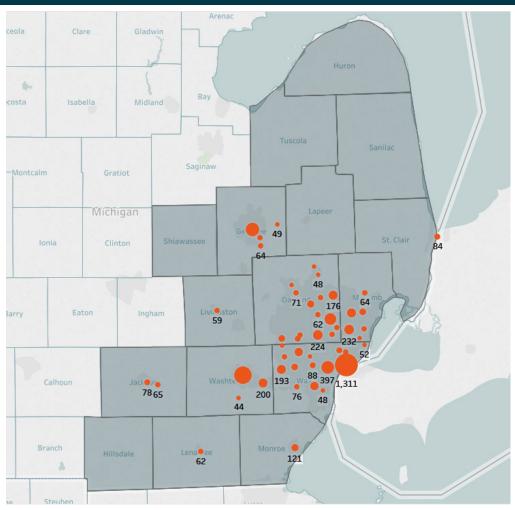
- NHA Certified
- Certificate in English Language Teaching to Adults (CELTA)
- Medical License
- Advanced Practice Registered Nurse
- CompTIA Security+



Child Care and Health Organizations are Top Employers of Education Workers



Lesson Planning and Child Development Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top Posting Employers

- Tutree, Inc.
- Soliant Health, Inc
- Ef Education First, Inc.
- VIP Kidz LLC
- University of Michigan
- Kindercare Learning Centers
- Sunbelt Staffing, LLC
- National Heritage Academies, Inc.
- Virtual Vocations
- Vipride International, LLC

Job Postings by City

1. Detroit, MI: 1,311 Postings

2. Ann Arbor, MI: 767 Postings

3. Flint, MI: 452 Postings

4. Dearborn, MI: 397 Postings

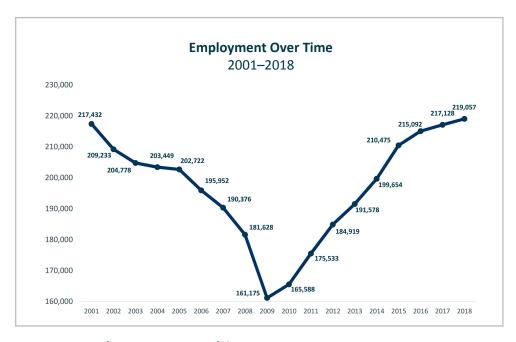
5. Troy, MI: 330 Postings

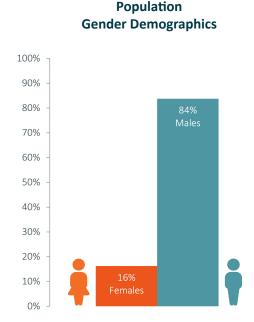
^{*}Employer names are listed as they appear in online job postings.

Introduction

Energy-related occupations encompass jobs in engineering, science, mining, and extraction. Workers in this field have a range of skills all related to keeping businesses and homes powered. Energy companies employ workers in a variety of occupations, many of which are also included in other WIN occupation groups. Data referenced in this section pertain only to job postings from energy-related businesses.





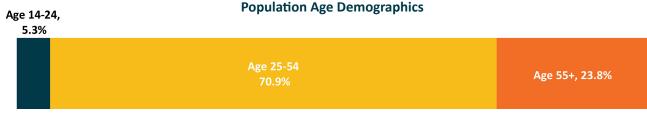


Energy Worker Demographics

According to the most recent Emsi data set available (2018), The over 219,057 workers in the energy occupation group are primarily white males between the ages of twenty-five and fifty-four, with 16 percent of workers identifying as female and just 19 percent identifying as a racial minority. Only five percent of the workers in the occupation group are under the age of 24 , indicating that the energy field faces a particular threat from the region's aging workforce.

Race and Ethnicity Demographics

80.8% White | 9.5% Black or African American | 5.5% Asian





287 Energy Postings: 17 More than in Q3 2018

Industrial Engineering Technicians

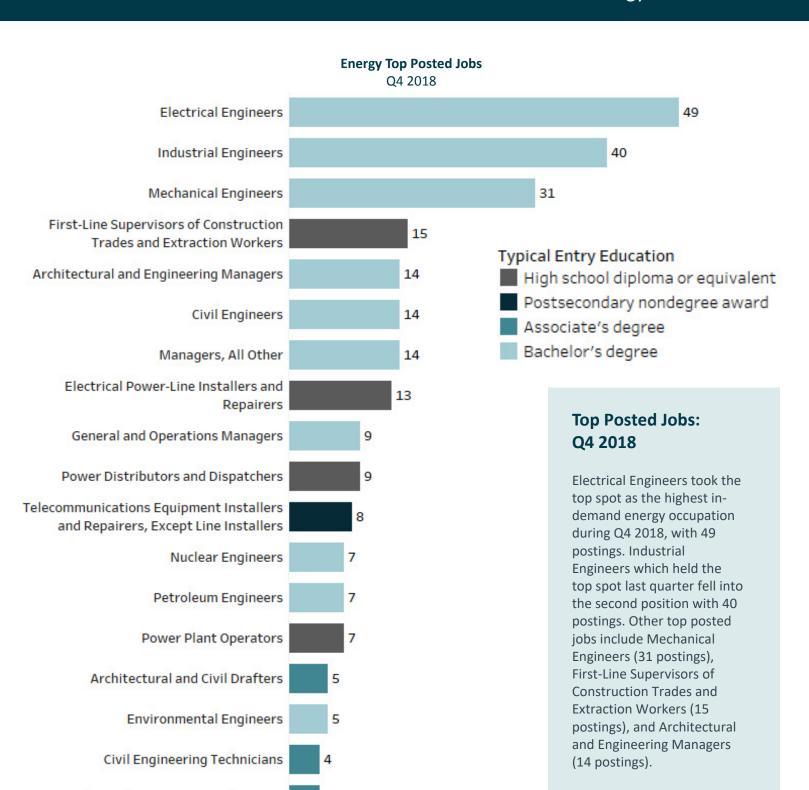
Wind Turbine Service Technicians

Industrial Production Managers

4



Bachelors Degree Required for Most Energy Jobs





High Earning Potential for General and Operations Managers



Professional Engineering Certification: Most In-Demand Energy Certification

Energy Wage Overview

The high demand for engineers in the energy field creates lucrative opportunities for job seekers willing to achieve the minimum educational requirements related to these jobs. According to the Bureau of Labor Statistics (BLS), the top posted energy job, Electrical Engineers, offers a median hourly wage of \$42.62, or annual earnings of approximately \$89,000. Technician and construction-focused positions related to energy generally have shorter term educational requirements than engineers and pay somewhat higher than similar occupations in other industries.

Wage Overview for Top Posted Energy Jobs in Q4 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
17-2071	Electrical Engineers	\$28.56	\$34.40	\$42.62	\$51.65	\$61.96
17-2112	Industrial Engineers	\$30.26	\$35.69	\$44.19	\$53.65	\$61.98
17-2141	Mechanical Engineers	\$29.26	\$35.42	\$44.19	\$54.54	\$63.25
47-1011	First-Line Supervisors of Construction Trades and Extraction Workers	\$14.69	\$19.50	\$28.67	\$38.33	\$48.57
11-9041	Architectural and Engineering Managers	\$43.57	\$52.40	\$63.16	\$75.82	\$89.58
11-9199	Managers, All Other	\$13.41	\$15.46	\$19.80	\$46.22	\$63.16
17-2051	Civil Engineers	\$25.70	\$29.96	\$36.45	\$45.50	\$55.71
49-9051	Electrical Power-Line Installers and Repairers	\$16.05	\$25.89	\$36.18	\$45.03	\$51.54
11-1021	General and Operations Managers	\$23.81	\$34.60	\$52.09	\$79.91	\$111.85
51-8012	Power Distributors and Dispatchers	\$31.47	\$35.24	\$40.46	\$48.07	\$56.20

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Customer Satisfaction
- Electrical Engineering
- Engineering Design Process
- Corporate Social Responsibility
- Continuous Improvement Process

In-Demand Foundational Skills

- Operations
- Management
- Communications
- Leadership
- Problem Solving

In-Demand Education Level*

• High School Diploma: 20.7%

• Associate Degree: 8.6%

Bachelor's Degree: 53.7%

Master's Degree: 12.9%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Certifications

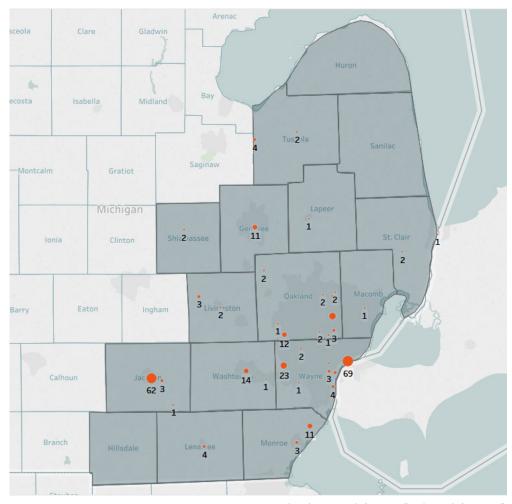
- Professional Engineer
- Commercial Driver's License (CDL)
- Drug Recognition Expert
- Certification in Clinical Cytogenetics
- Licensed Professional Engineer



Utility and Electronic Companies: Top Employers



Engineering Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top Posting Employers*

- DTE Energy Company
- CMS Energy Corporation
- Lg Electronics
- Schlumberger Limited
- Itc Holdings Corp.
- Henkels & McCoy, Inc.
- Communications Construction Group, LLC
- Nextera Energy, Inc.
- Veolia Energy
- Crossfire, LLC

Job Postings by City

1. Detroit, MI: 69 Postings

2. Jackson, MI: 62 Postings

3. Troy, MI: 26 Postings

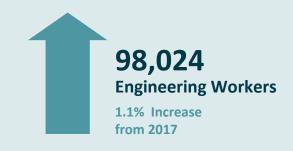
4. Canton, MI: 23 Postings

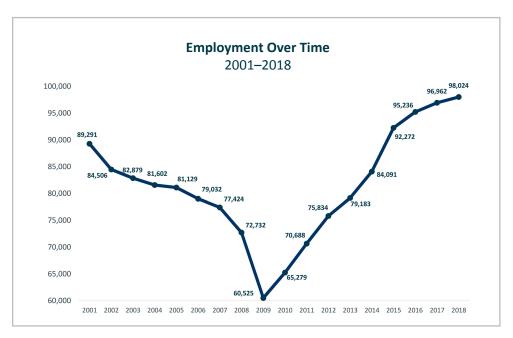
5. Ann Arbor, MI: 14 Postings

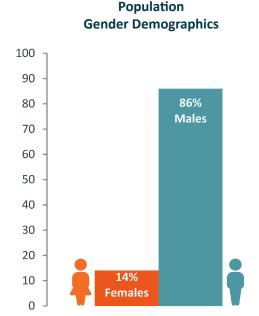
^{*}Employer names are listed as they appear in online job postings.

Introduction

Jobs in the manufacturing industry can range from assembly and production, to skilled trades and technicians, designers and engineers, and even computer-related occupations such as software development. Demand for engineers in the region has been consistent, and employment has been growing quickly.





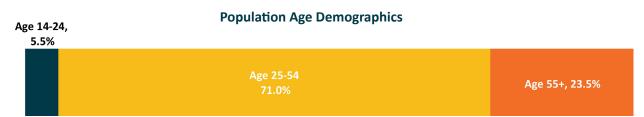


Engineering and Design Worker Demographics

According to the most recent Emsi data set available (2018), the nearly 98,024 workers in the engineering and design group are not particularly diverse. Under six percent of the related workforce is under 25, likely due to the consistently high educational requirements. Fourteen percent of current workers are female, and only 20 percent identify as a race other than white; as the labor force overall continues to change, this is one field that could benefit from seeking more diverse talent.

Race and Ethnicity Demographics

79.7% White | 7.6% Black or African American | 8.9% Asian



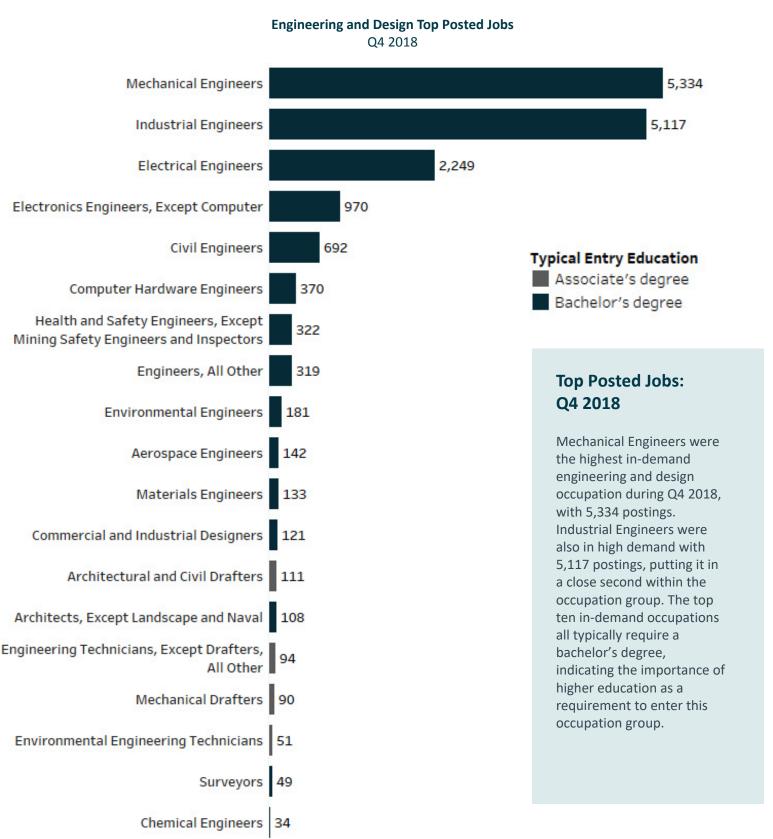




16,629 Engineering and Design Postings: 1,047 More than in Q3 2018

Landscape Architects | 26

Bachelor's Degree Required for Most Engineering and Design Jobs





High Earning Potential for Engineers, All Other



Professional Engineer: Most In-Demand **Engineering and Design Certification**

Engineering and Design Wage Overview

Most engineering and design related jobs offer high wages, providing a lucrative opportunity to job seekers willing to meet the minimum education requirements related to these jobs. The top posted engineering and design job, Mechanical Engineers, offers a median hourly wage of \$44.19, or an annual salary of approximately \$92,000 according to the Bureau of Labor Statistics (BLS).

Wage Overview for Top Posted Engineering and Design Jobs in Q4 2018

	•	•	_	•		
Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
17-2141	Mechanical Engineers	\$29.26	\$35.42	\$44.19	\$54.54	\$63.25
17-2112	Industrial Engineers	\$30.26	\$35.69	\$44.19	\$53.65	\$61.98
17-2071	Electrical Engineers	\$28.56	\$34.40	\$42.62	\$51.65	\$61.96
17-2072	Electronics Engineers, Except Computer	\$28.00	\$33.48	\$40.92	\$48.49	\$57.71
17-2051	Civil Engineers	\$25.70	\$29.96	\$36.45	\$45.50	\$55.71
17-2061	Computer Hardware Engineers	\$19.59	\$28.49	\$43.51	\$56.19	\$64.57
17-2111	Health and Safety Engineers, Except Mining Safety Engineers and Inspectors	\$26.35	\$28.74	\$34.20	\$50.33	\$60.86
17-2199	Engineers, All Other	\$24.10	\$34.90	\$44.87	\$56.26	\$66.82
17-2081	Environmental Engineers	\$28.95	\$35.11	\$44.64	\$55.77	\$65.12
17-2011	Aerospace Engineers	\$22.48	\$31.44	\$37.69	\$49.70	\$60.29

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Mechanical Engineering
- Electrical Engineering
- Engineering Mathematics
- Engineering Education
- Automotive Industry

In-Demand Foundational Skills

- Management
- Communications
- Operations
- Innovation
- Leadership

In-Demand Education Level*

• High School Diploma: 4.2% • Associate Degree: 5.6% • Bachelor's Degree: 68.2% • Master's Degree: 15.5%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

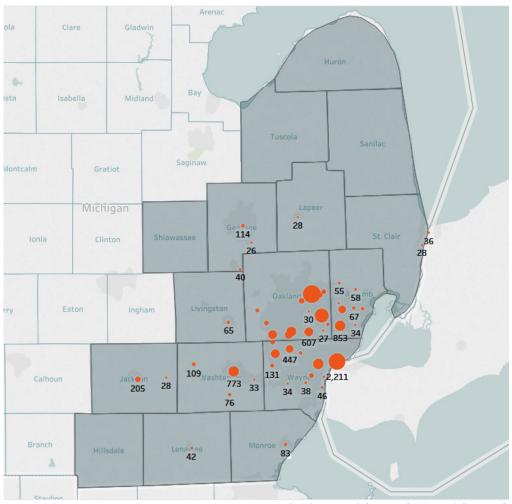
- Professional Engineer
- Drug Recognition Expert
- Certified Quality Engineer
- Licensed Professional Engineer
- American Society for Quality (ASQ) Certified



Automakers and Manufactures are Top Employers of Engineers



Automotive Industry Knowledge is in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top Posting Employers*

- FCA US LLC
- General Motors Company
- Endevis, L.L.c
- Gtech Services, Inc.
- Ford Motor Company
- ALTAIR ENGINEERING, INC.
- Cybercoders, Inc.
- Wilson, Jeff Chrysler Automobiles, Inc
- American Axle & Manufacturing, Inc.
- Robert Bosch LLC

Job Postings by City

1. Auburn Hills, MI: 2,552 Postings

2. Detroit, MI: 2,211 Postings

3. Troy, MI: 1,329 Postings

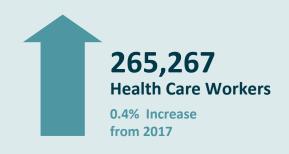
4. Warren, MI: 967 Postings

5. Dearborn, MI: 710 Postings

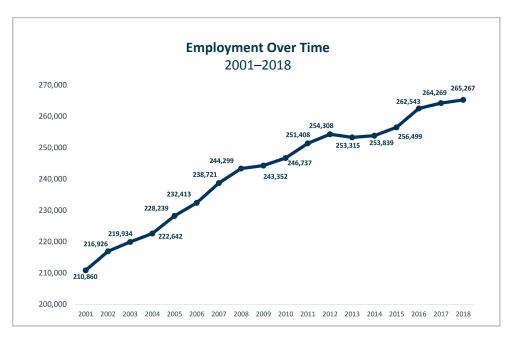
^{*}Employer names are listed as they appear in online job postings.

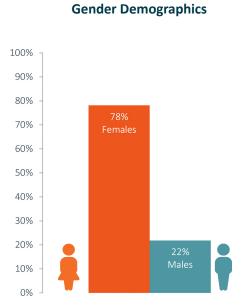
Introduction

WIN's health care occupation group includes jobs related to health care support and practitioners. Employment in this group has been consistently growing, more health care workers needed to care for Michigan's aging population and in response to regulatory and other changes. Registered nurses are routinely the most in-demand job in this group.



Population





Health Care Worker Demographics

According to the most recent Emsi data set available (2018), the health care occupation group employs around 265,267 workers, who are primarily female (78 percent) and between the ages of 25 and 54 (70 percent), although 22 percent of workers are over 55. The group has a similar proportion of racial minorities as the workforce as a whole, with 70 percent of workers identifying as white, 20 percent identifying as black or African American, and ten percent identifying otherwise.

Race and Ethnicity Demographics

70.3% White | 19.7% Black or African American | 5.5% Asian

Population Age Demographics

Age 14-24 7.8% Age 25-54 Age 55+ 70.1% 22.1%



37,248 Health Care Postings: 5,678 More than in Q3 2018

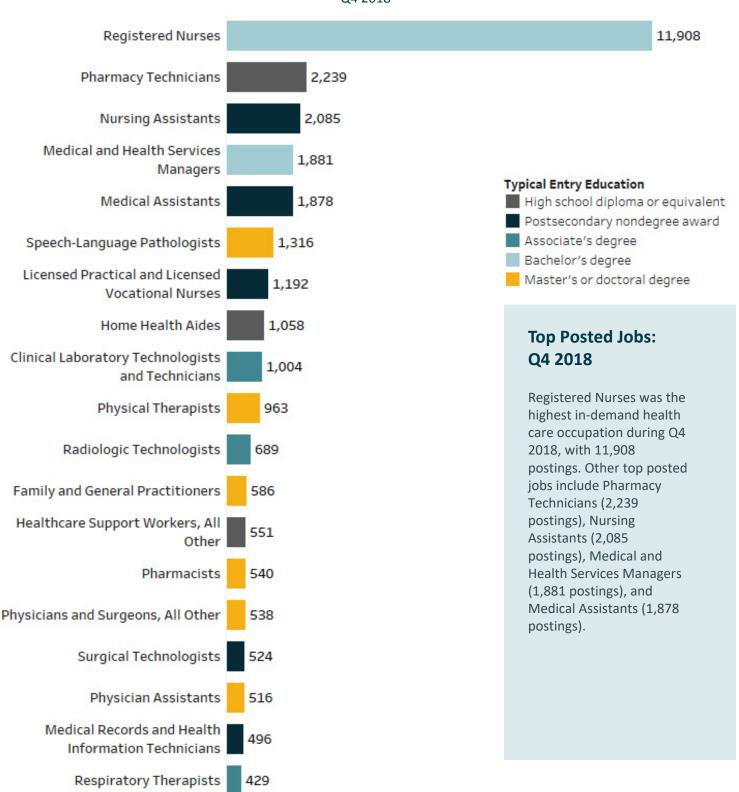
Cardiovascular Technologists and

Technicians



Bachelor's Degree Required for High Paying Health Care Jobs

Health Care Top Posted Jobs Q4 2018





High Earning Potential for Medical and Health Services Managers



Licensed Practical Nurse: Most In-Demand Health Care Certification

Health Care Wage Overview

Wages in the high-demand health care field tend to scale with both education and experience. The health care occupation group offers a relatively broad array of entry requirements and a high volume of jobs are open to candidates with less than a bachelor's degree. These jobs that require less than a bachelor's degree pay more than the region's median wage of \$17.81 per hour. Registered Nurses, the top posted health care job in Q4 2018, offers a median hourly wage of \$34.02 per hour or annual salary of nearly \$70,000 according to the Bureau of Labor Statistics (BLS).

Wage Overview for Top Posted Health Care Jobs in Q2 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
29-1141	Registered Nurses	\$25.57	\$29.25	\$34.02	\$38.62	\$45.06
29-2052	Pharmacy Technicians	\$10.03	\$11.80	\$14.91	\$18.08	\$21.30
31-1014	Nursing Assistants	\$10.59	\$12.26	\$14.00	\$15.98	\$18.24
11-9111	Medical and Health Services Managers	\$26.68	\$33.78	\$46.10	\$61.87	\$89.69
31-9092	Medical Assistants	\$11.66	\$12.95	\$14.75	\$17.15	\$19.25
29-1127	Speech-Language Pathologists	\$26.29	\$31.13	\$37.27	\$44.85	\$52.90
29-2061	Licensed Practical and Licensed Vocational Nurses	\$19.52	\$21.65	\$24.79	\$28.03	\$30.19
31-1011	Home Health Aides	\$9.05	\$9.47	\$10.52	\$12.14	\$14.22
29-2018	Clinical Laboratory Technologists and Technicians	\$15.31	\$22.55	\$30.41	\$40.74	\$64.95
29-1123	Physical Therapists	\$29.23	\$34.49	\$42.03	\$48.45	\$59.67

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Nursing
- Basic Life Support
- Rehabilitations
- Clinical Works
- Intensive Care Unit

Leadership

- In-Demand Foundational Skills

 Management
 - Communications
 - Cardiopulmonary Resuscitation
 - Research

In-Demand Education Level*

High School Diploma: 23.7%
Associate Degree: 20.9%
Bachelor's Degree: 24.7%
Master's Degree: 9.3%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

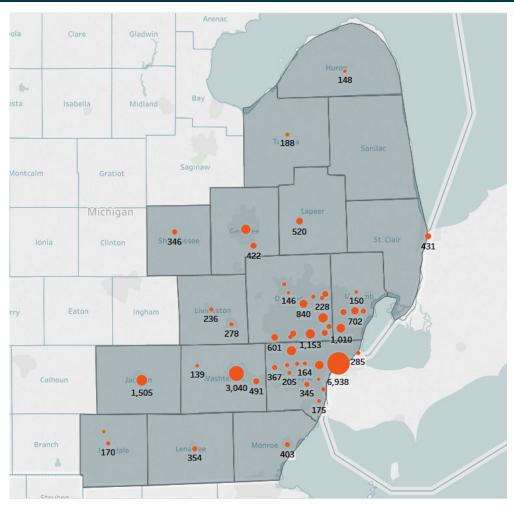
- Licensed Practical Nurse
- Certified Nursing Assistant
- Nurse Practitioner
- Patient Care Technician
- CompTIA Security+



Hospitals and Pharmacies were Top Employers of Health Care Workers



Nursing and Management Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top Posting Employers*

- Henry Ford Health System
- William Beaumont Hospital
- Ascension Health
- University of Michigan
- CVS Health Corporation
- Tenet Healthcare Corporation
- Trinity Health Corporation
- Manor Care, Inc.
- Sunbelt Staffing, LLC

*Employer names are listed as they appear in online job postings.

• Soliant Health, Inc

Job Postings by City

1. Detroit, MI: 6,938 Postings

2. Ann Arbor, MI: 3,040 Postings

3. Jackson, MI: 1,505 Postings

4. Flint, MI: 1,220 Postings

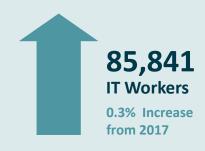
5. Troy, MI: 1,171 Postings

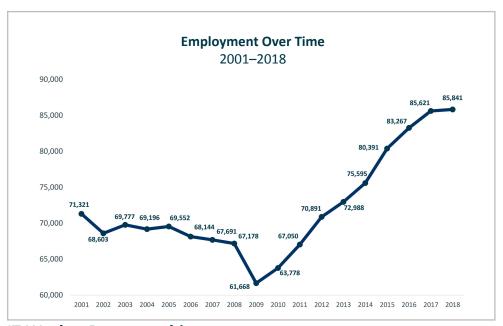


INFORMATION TECHNOLOGY (IT) OCCUPATION GROUP 16-County WIN Region | Q4 2018

Introduction

Information technology (IT) jobs include occupations that are associated with entry-level, technical, and professional careers related to the design, development, support and management of hardware, software, multimedia, and systems integration services. While the information technology group does not currently employ as many individuals as the other groups here, it is quickly growing.







IT Worker Demographics

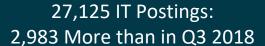
According to the most recent Emsi data set available (2018), despite having over 85,000 workers, the IT occupation group is not very diverse. A large majority of workers are white males between the ages of 25 and 54. Currently, 74 percent of the workers in IT in southeast Michigan identify as male, and 69 percent identify as white. There are a broad range of organizations providing specialized training resources for female and minority IT workers in the City of Detroit as well as throughout southeast Michigan. With the push to diversify the IT field, more opportunities are opening for women and minorities.

Race and Ethnicity Demographics

68.8% White | 10.4% Black or African American | 16.9% Asian



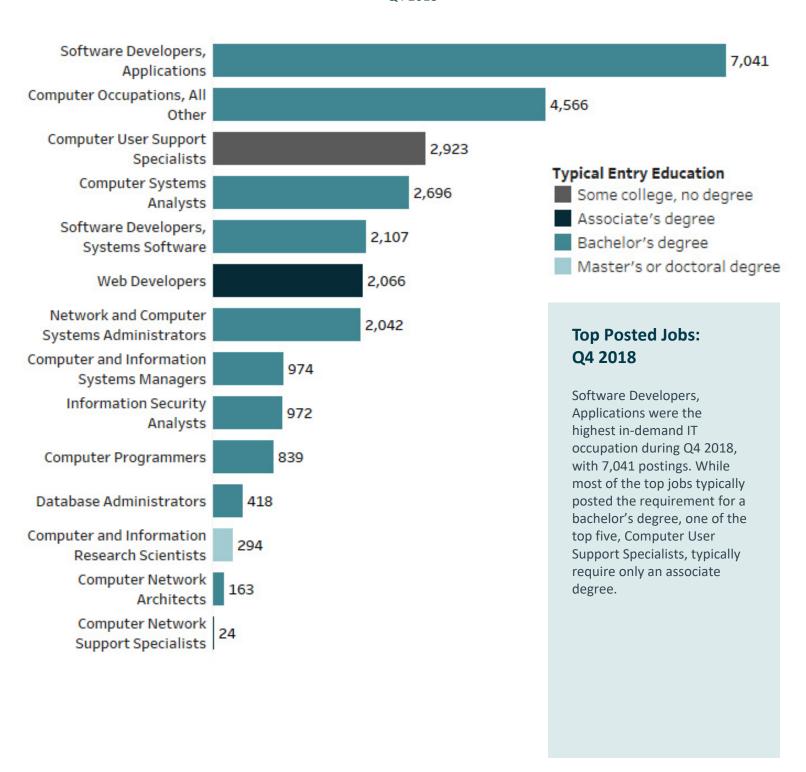






Bachelors Degree Required for Most IT Jobs

Information Technology Top Posted Jobs Q4 2018





High Earning Potential for Computer and Information System Managers



CISSP: Most In-Demand IT Certification

IT Wage Overview

Most IT-related jobs offer high wages providing a lucrative opportunity to job seekers willing to meet the minimum education requirements related to these jobs. Software Developers, Applications, the top posted IT job in Q4 2018, offers a median hourly wage of \$43.86 per hour or over \$91,000 per year according to the Bureau of Labor Statistics (BLS).

Wage Overview for Top Posted IT Jobs in Q4 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
15-1132	Software Developers, Applications	\$27.35	\$34.35	\$43.86	\$54.65	\$64.11
15-1199	Computer Occupations, All Other	\$20.23	\$25.44	\$36.54	\$48.88	\$59.61
15-1151	Computer User Support Specialists	\$13.70	\$17.28	\$23.11	\$29.77	\$38.21
15-1121	Computer Systems Analysts	\$24.99	\$31.08	\$40.47	\$49.67	\$60.12
15-1133	Software Developers, Systems Software	\$24.57	\$32.53	\$42.42	\$52.44	\$62.60
15-1134	Web Developers	\$15.30	\$18.14	\$27.14	\$37.35	\$46.44
15-1142	Network and Computer Systems Administrators	\$24.79	\$30.34	\$38.14	\$47.25	\$56.08
11-3021	Computer and Information Systems Managers	\$39.27	\$49.55	\$61.82	\$76.26	\$95.03
15-1122	Information Security Analysts	\$28.42	\$34.26	\$45.36	\$57.04	\$66.97
15-1131	Computer Programmers	\$21.30	\$25.89	\$33.28	\$41.56	\$49.12

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- SQL
- Java
- Software Engineering
- Agile Software Development
- Software Development

In-Demand Education Level*

High School Diploma: 4.7%
Associate Degree: 3.9%
Bachelor's Degree: 57.9%
Master's Degree: 14.1%

Not all ioh nostinas indicate the required educational a

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Foundational Skills

- Management
- Communications
- Integration
- Operations
- Information Technology

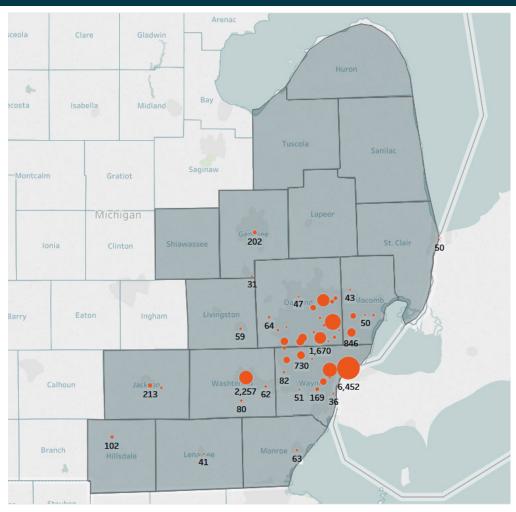
- Certified Information Systems
 Security Professional
- Microsoft Certified Professional
- Cisco Certified Network Associate
- Certified Information Security
 Manager
- Microsoft Certified Systems Engineer



Automotive and Tech Companies are Top Employers of IT Workers



Programming Language Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings Oct 2018–Dec 2018). Details are shown for City.

Top Posting Employers*

- Oracle Corporation
- Ford Motor Company
- Virtual Vocations
- Teksystems, Inc.
- General Motors Company
- Deloitte LLP
- Msx International, Inc.
- Anthem, Inc.
- Cybercoders, Inc.
- Quicken Loans Inc.

Job Postings by City

1. Detroit, MI: 6,452 Postings

2. Troy, MI: 3,112 Postings

3. Dearborn, MI: 2,426 Postings

4. Ann Arbor, MI: 2,257 Postings

5. Auburn Hills, MI: 1,871 Postings

^{*}Employer names are listed as they appear in online job postings.

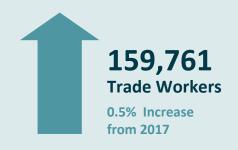


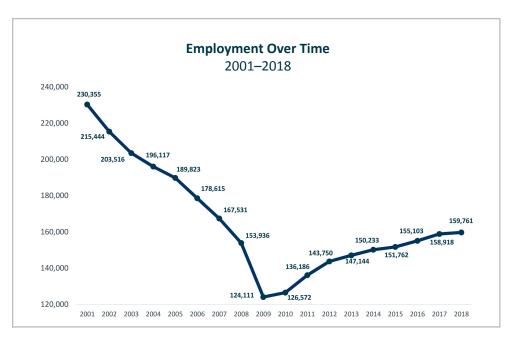
SKILLED TRADES AND TECHNICIANS (MANUFACTURING) OCCUPATION GROUP 16-County WIN Region | Q4 2018

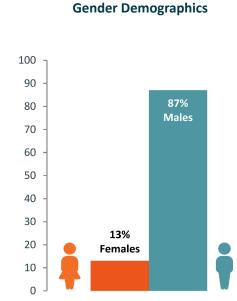
Introduction

WIN's technicians/skilled trades category includes jobs related to advanced manufacturing. Southeast Michigan has more demand for skilled-trades labor, such as CNC machinists and welders, than almost anywhere else in the country.

NOTE: Skilled trades related to construction and assembly are not included in this cluster, as the focus is on advanced manufacturing only.







Population

Skilled Trades and Technicians Worker Demographics

According to the most recent Emsi data set available (2018), the skilled trades occupation group employs about 160,000 workers in southeast Michigan. A majority of skilled trades workers are white males between the ages of 25 and 54. Additional outreach may be necessary in the near future, as at 25.8 percent, the group has a somewhat higher proportion than average of workers over age 55.

Race and Ethnicity Demographics

79.0% White | 12.9% Black or African American | 2.7% Asian

Population Age Demographics



4,397

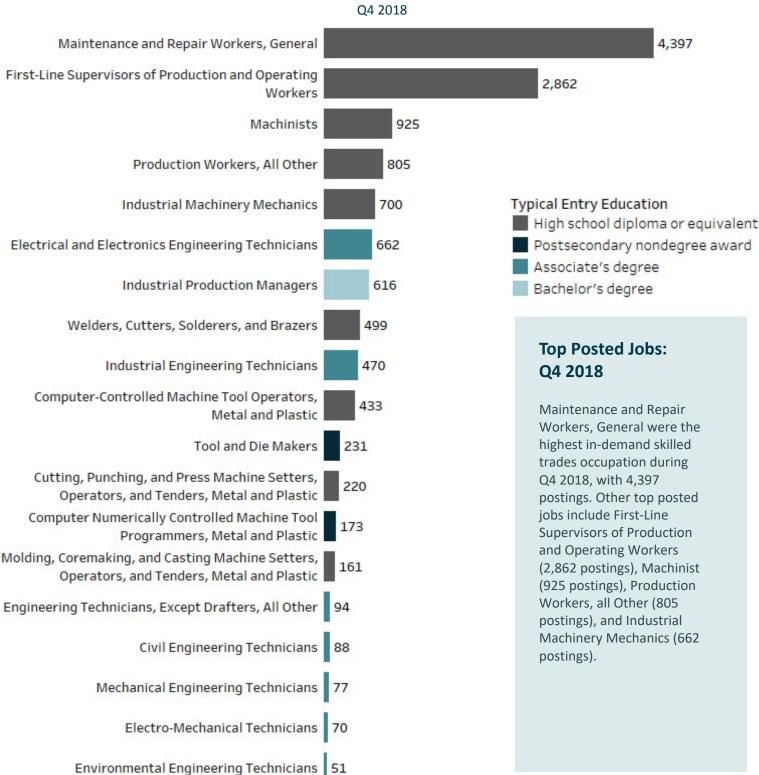


13,913 Skilled Trades Postings: 801 More than in Q3 2018



Vocational Training Required for Most Skilled Trades Jobs

Skilled Trades and Technicians Top Posted Jobs



Sheet Metal Workers | 38



High Earning Potential for Industrial Production Manager



In-Demand Skilled Trades Certification: Operator Certification

Skilled Trades and Technicians Wage Overview

Half of the top ten in-demand skilled trades occupations have median wages above \$20 per hour according to the Bureau of Labor Statistics (BLS). Maintenance and Repair Workers, General, the top posted skilled trades job in Q4 2018, offers a median hourly wage of \$17.00, which translates to an annual salary of nearly \$35,000.

Wage Overview for Top Posted Skilled Trades and Technicians Jobs in Q4 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
49-9071	Maintenance and Repair Workers, General	\$10.35	\$12.90	\$17.00	\$22.78	\$28.65
51-1011	First-Line Supervisors of Production and Operating Workers	\$18.32	\$23.46	\$31.41	\$41.14	\$51.04
51-4041	Machinists	\$12.24	\$15.29	\$19.94	\$25.20	\$29.74
51-9199	Production Workers, All Other	\$10.41	\$14.70	\$18.16	\$22.21	\$26.47
49-9041	Industrial Machinery Mechanics	\$16.33	\$20.61	\$26.11	\$32.04	\$37.50
17-3023	Electrical and Electronics Engineering Technicians	\$16.76	\$21.70	\$28.88	\$34.68	\$40.35
11-3051	Industrial Production Managers	\$34.05	\$43.44	\$56.03	\$71.07	\$87.14
51-4121	Welders, Cutters, Solderers, and Brazers	\$12.99	\$15.16	\$18.12	\$22.36	\$27.51
17-3026	Industrial Engineering Technicians	\$16.73	\$20.01	\$25.35	\$32.28	\$38.92
51-4011	Computer-Controlled Machine Tool Operators, Metal and Plastic	\$12.31	\$14.48	\$19.12	\$23.87	\$28.45

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- HVAC
- Continuous Improvement Process
- Machining
- Plumbing
- Lathe Experience

In-Demand Education Level*

High School Diploma: 40.0%
Associate Degree: 9.7%
Bachelor's Degree: 13.7%
Master's Degree: 1.6%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Foundational Skills

- Management
- Operations
- Troubleshooting (Problem Solving)
- Communications
- Leadership

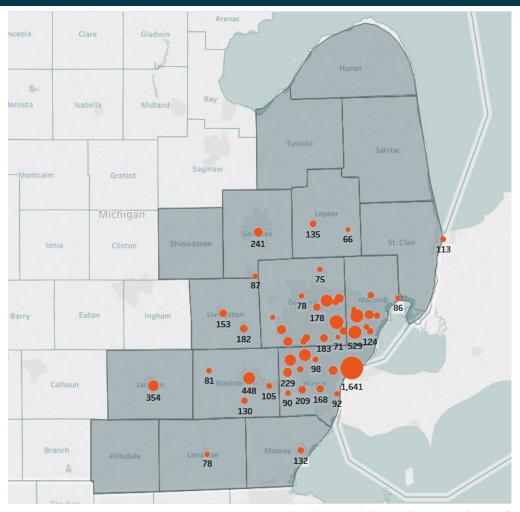
- Commercial Driver's License (CDL)
- Certified Quality Engineer
- American Society for Quality (ASQ) Certified
- Operator Certification
- Certified Quality Manager



Staffing Agencies and Manufacturers: Top Employers of Skilled Trades Workers



HVAC and Management Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top Posting Employers*

- McDonald's Corporation
- Kelly Services, Inc.
- Express Services Inc
- Shipt LLC
- Aerotek, Inc.
- Nesco Resource
- FCA US LLC
- The Home Depot Inc
- Trillium Staffing
- Start

*Employer names are listed as they appear in online job postings.

Job Postings by City

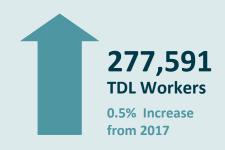
- 1. Detroit, MI: 1,641 Postings
- 2. Warren, MI: 600 Postings
- 3. Troy, MI: 529 Postings
- 4. Sterling Heights, MI: 500 Postings
- 5. Auburn Hills, MI: 448 Postings

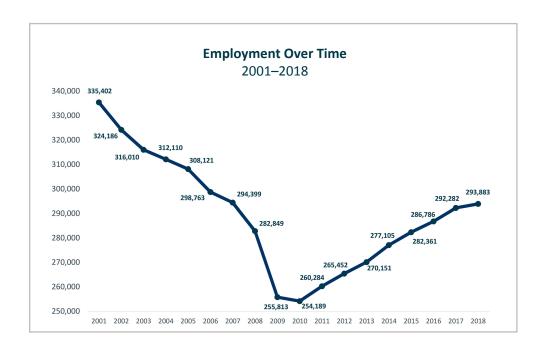


TRANSPORTATION, DISTRIBUTION, AND LOGISTICS (TDL) OCCUPATION GROUP 16-County WIN Region | Q4 2018

Introduction

Transportation, distribution, and logistics (TDL) workers help move materials in an efficient manner, whether it is from one company to another or directly to consumers. Logistics workers range from materials movers to logistics analysts, coordinating and analyzing material and goods movement.







TDL Worker Demographics

According to the most recent Emsi data set available (2018), the TDL occupation group has a large workforce, employing 293,883 individuals. These workers are 74 percent male and 72 percent white. Only 12 percent of the workers in this occupation group are under the age of 24, indicating an aging TDL workforce.

Race and Ethnicity Demographics

72.2% White | 19.5% Black or African American | 2.2% Asian

Population Age Demographics

Age 14-24 12.3% Age 25-54 Age 55+ 64.2% 23.6%



67,827 TDL Postings: 1,963 More than in Q3 2018

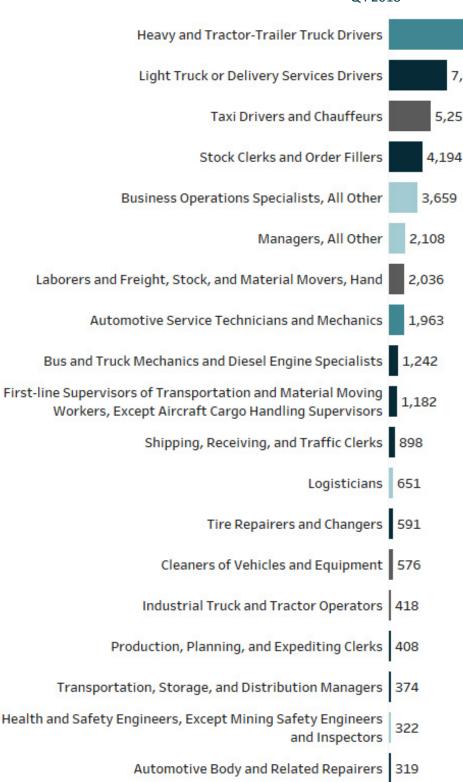


High School Diploma Required for Most TDL Jobs

TDL Top Posted Jobs Q4 2018

7,268

5,252



Bus Drivers, School or Special Client | 239

Typical Entry Education

No formal educational credential High school diploma or equivalent Postsecondary nondegree award

32,743

Bachelor's degree

Top Posted Jobs: Q4 2018

Heavy and Tractor-Trailer Truck Drivers were the highest in-demand TDL occupation during Q4 2018, with 32,743 postings. Other top posted jobs include Light Truck or **Delivery Services Drivers** (7,268 postings), Taxi **Drivers and Chauffeurs** (5,252 postings), Stock Clerks and Order Fillers (4,194 postings), and **Business Operations** Specialists, All Other (3,659 postings).



High Earning Potential for Managers, All Other



CDL: Most In-Demand TDL Certification

TDL Wage Overview

According to the Bureau of Labor Statistics (BLS), three of the top ten in-demand TDL occupations offer median wages of more than \$20 per hour. Heavy and Tractor-Trailer Truck Drivers, the top posted TDL job in Q4 2018, offers a median hourly wage of \$18.59, or an annual salary of nearly \$40,000. Logistics roles that require additional education, such as Business Operations Specialists, typically offer even higher wages.

Wage Overview for Top Posted TDL Jobs in Q4 2018

Occupation Code	Occupation Name	10th Percentile Wages	25th Percentile Wages	Median Wages	75th Percentile Wages	90th Percentile Wages
53-3032	Heavy and Tractor-Trailer Truck Drivers	\$12.92	\$15.56	\$18.59	\$22.94	\$27.93
53-3033	Light Truck or Delivery Services Drivers	\$9.57	\$11.43	\$15.48	\$21.39	\$28.10
53-3041	Taxi Drivers and Chauffeurs	\$8.11	\$8.93	\$9.77	\$12.09	\$15.82
43-5081	Stock Clerks and Order Fillers	\$9.16	\$9.66	\$11.25	\$15.02	\$18.84
13-1199	Business Operations Specialists, All Other	\$18.19	\$23.73	\$33.01	\$44.66	\$56.25
11-9199	Managers, All Other	\$13.41	\$15.46	\$19.80	\$46.22	\$63.16
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	\$9.60	\$11.01	\$13.63	\$17.04	\$20.66
49-3023	Automotive Service Technicians and Mechanics	\$9.70	\$11.26	\$17.72	\$26.83	\$32.42
49-3031	Bus and Truck Mechanics and Diesel Engine Specialists	\$14.47	\$17.55	\$21.45	\$25.92	\$30.92
53-1048	First-line Supervisors of Transportation and Material Moving Workers, Except Aircraft Cargo Handling Supervisors	\$14.98	\$19.33	\$25.58	\$33.91	\$40.89

Data: Emsi, BLS | Analysis: Workforce Intelligence Network

In-Demand Technical Skills

- Warehousing
- Truckload Shipping
- Merchandising
- Capital Markets
- Purchasing

In-Demand Education Level*

High School Diploma: 13.2%Associate Degree: 1.2%

Bachelor's Degree: 5.8%Master's Degree: 1.7%

*Not all job postings indicate the required educational attainment level, therefore the percentages found here may not add up to 100 percent

In-Demand Foundational Skills

- Management
- Operations
- Customer Service
- Communications
- Driving

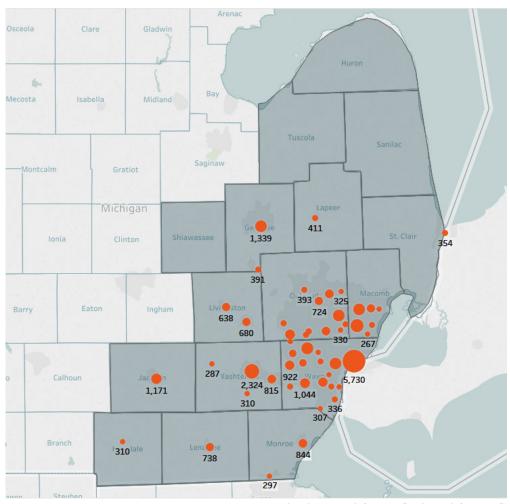
- Commercial Driver's License (CDL)
- Transportation Worker Identification Credential (TWIC) Card
- PMI/PMP Certified
- Certified Benefits Professional
- Certified Power Quality Professional



Rideshare Companies and Trucking Fleets are the Top Employers of TDL Workers



Truckload Shipping Skills are in High Demand



Map based on Longitude (generated) and Latitude (generated). Size shows sum of Unique Postings (Oct 2018–Dec 2018). Details are shown for City.

Top Posting Employers*

- CRST International, Inc.
- Uber Technologies, Inc.
- J.B. Hunt Transport Services, Inc.
- Lyft, Inc.
- C.R. England, Inc.
- USA Truck, Inc.
- Roehl Transport, Inc.
- U. S. Xpress, Inc.
- Shipt LLC
- Schneider National, Inc.

Job Postings by City

- 1. Detroit, MI: 5,730 Postings
- 2. Ann Arbor, MI: 2,324 Postings
- 3. Warren, MI: 1,870 Postings
- 4. Livonia, MI: 1,567 Postings
- 5. Troy, MI: 1,490 Postings

^{*}Employer names are listed as they appear in online job postings.

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